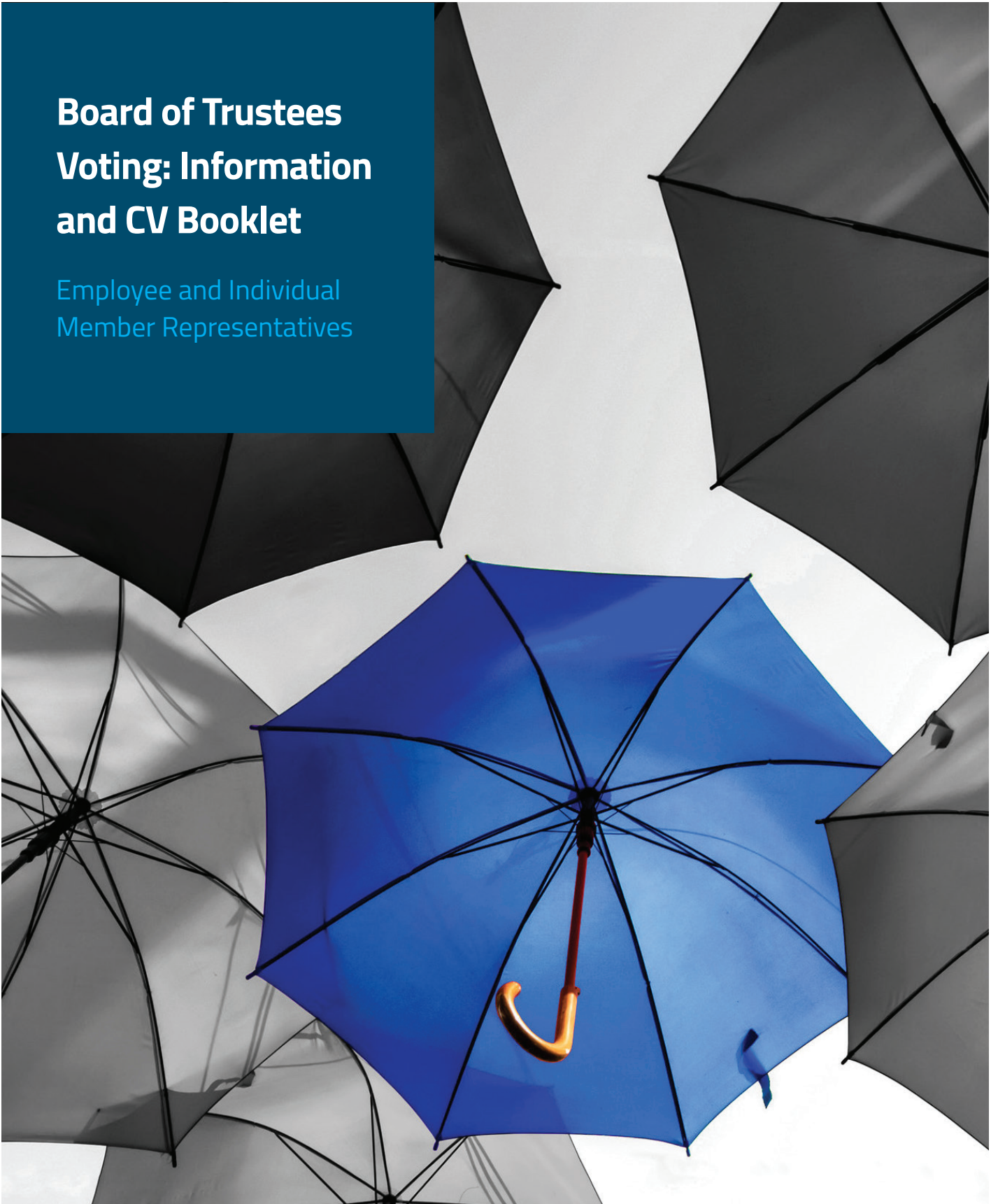


Board of Trustees Voting: Information and CV Booklet

Employee and Individual
Member Representatives

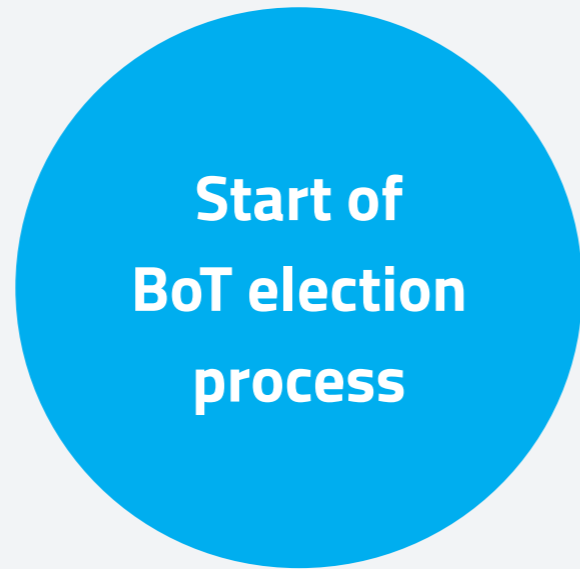


bestMed
personally yours

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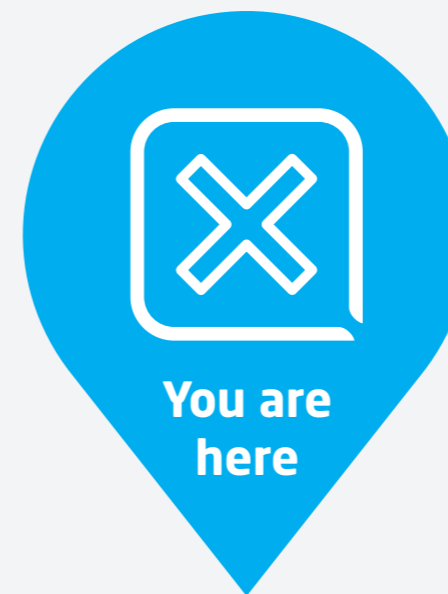
1. Board of Trustees (BoT) election progress map



Notice and request for candidate nominations

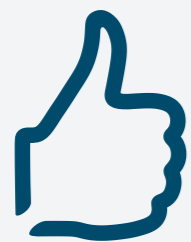


Vetting of candidates



You are here

Voting



Announcement of final election results



Vote count and finalisation of preliminary election results

2. Voting instructions and procedures

- 2.1 Only principal members in good standing may participate in the electoral process and vote as indicated herein.
- 2.2 Each principal member is entitled to cast **one (1)** vote in the Employee Member Representatives category and **one (1)** vote for a candidate in the Individual Member Representatives category. Thus, you have **two (2)** votes in total, one (1) vote per Member Representative category.
- 2.3 Voting for more than two (2) candidates, and for more than one (1) candidate per Member Representative category, will render your entire Ballot Paper/Form invalid.
- 2.4 Voting in respect of the election of members to the Board of Trustees **will open on Friday, 19 April 2024 at 12:00 midday and close on Monday, 27 May 2024 at 16:00.**

- 2.5 Members are afforded the opportunity to vote by using one (1) of the methods below:
 - Voting method 1: **Online voting; or**
 - Voting method 2: **Postal, or email or drop-off.**
- 2.6 PricewaterhouseCoopers Advisory Services (Pty) Ltd ("PwC") has been appointed as the Independent Electoral Body ("IEB") in respect of the following electoral processes and voting activities:
 - vetting of nominations received from members; and
 - overseeing the election processes.
- 2.7 In determining the validity of any submitted Ballot Papers/Forms and in determining the election outcome, any decisions made by the IEB shall be final and binding.

- 2.8 Any election-related queries must be directed to the IEB on **012 429 0505** or email: za_bestmedelection2024@pwc.com. The IEB will be the only party that will respond to any queries related to the electoral processes.
- 2.9 The abovementioned IEB telephone and email contact details will only be operational between 08:00 and 16:30, Mondays to Fridays, excluding weekends and public holidays.

Online Voting Platform. Members who did not opt to receive communication from the Scheme via email, may still opt to use this method by contacting Bestmed and update their contact details.

- 3.3 To access the PwC Online Voting Platform, click on the link provided via e-mail, enter your email address that is on Bestmed's records and click on 'Login'.
- 3.4 You will receive an email from PwC to the email address that Bestmed has on your membership profile record (provided by you), to activate your account on the PwC Online Voting Platform, should you not already have an account registered. During the activation process, you will be asked to create a password, then to confirm your mobile number on Bestmed's records, and then prompted to enter a One-Time-Pin that you will receive on your confirmed mobile number.
- 3.5 Once you have received confirmation of your account activation, return to the PwC Online Voting Platform, and click on 'Login' again.
- 3.6 Once logged in using your email address that is on Bestmed's records and your password, click on the "Bestmed election" to start the voting process. Voting instructions will appear on the screen along with your details (name, surname, membership number, etc.) for confirmation. Click on "Yes" to confirm your details and continue to the voting screen.
- 3.7 The voting screen will appear, showing a list of candidates' names arranged in alphabetical order (by surname) per Member Representative category with their respective photos. You will be able to access the abridged/summary of the Curriculum Vitae ("CV") of each candidate by clicking on a button, next to the candidate's photo.
- 3.8 You are entitled to cast **one (1)** vote in the Employee Member Representatives category and **one (1)** vote for a candidate in the Individual Member Representatives category, i.e., a total of **two (2)** votes.
- 3.9 You cannot vote for more than **one (1) candidate** in each Member Representative category.
- 3.10 You can abstain from voting in any or in all of

the Membership Representative categories by clicking 'Select Vote' without ticking on any boxes next to each candidate.

- 3.11 After you have made your selection of a maximum of two (2) candidates, a summary of your selected candidates will appear. You can change the votes or select 'Submit', to submit your votes to the PwC Online Voting Platform. Once submitted, your votes are final and you will not be able to log in again.
- 3.12 Your votes will only be considered final once you receive the confirmation "Your vote(s) were successfully added."

Important: Once you click "Submit" to confirm your selection, your vote will be submitted and will thus be irrevocable. Members may only vote on a one-time event. Meaning you cannot go back to vote, or edit your voting selection, once you have confirmed and successfully submitted your vote. You will not be able to login on the PwC Online Voting Platform once your vote has successfully been submitted.

VOTING METHOD 2: HOW TO VOTE USING POSTAL, EMAIL OR DROP-OFF

- 3.13 Members who have opted to receive communication from the Scheme via the South African Post Office will receive a voting pack in the post. The voting pack consists of the following documents:
 - Voting information/instructions and Trustees Election Candidate List including a summary of their CV as submitted by the candidates;
 - Bestmed Ballot Paper; and
 - Self-addressed return envelope (a free postage envelope in which to insert your completed Ballot Paper for postal submission to the IEB).
- 3.14 **Important:** You are entitled to cast **one (1)** vote in the Employee Member Representatives category and **one (1)** vote for a candidate in the Individual Member Representatives category. You can therefore cast a maximum of **two (2)** votes in total.

3. Voting methods

- 3.1 It is important to note that **voting opens on Friday, 19 April 2024 at 12:00 midday and closes on Monday, 27 May 2024 at 16:00. This will apply for both voting methods**, Method 1 (PwC Online Voting Platform) and Method 2 (Voting by postal, or e-mail or drop-off).

VOTING METHOD 1: HOW TO VOTE USING THE PWC ONLINE VOTING PLATFORM

- 3.2 Members who have opted to receive communications from the Scheme via email will receive an email with a link to access the PwC

- 3.15 You cannot vote for more than one (1) candidate in each Member Representative category. Voting for more than two (2) candidates, or more than one (1) candidate per Member Representative category, will render your entire Ballot Paper invalid.
- 3.16 You can abstain from voting in any or all Membership Representative categories by not making a cross (X) or a tick (✓) on the box next to the name of the candidate(s), and submit your Ballot Paper.
- 3.17 Ballot Papers must be submitted using the **prescribed Ballot Paper**. Please note that each Ballot Paper has unique security features that cannot be duplicated if photocopied. If you lose the Ballot Paper or wish to make changes to your completed Ballot Paper, please contact the IEB by **012 429 0505** or by e-mail at za_bestmedelection2024@pwc.com for a replacement Ballot Paper.
- 3.18 All information required on the Ballot Paper must be completed. Failure to do so may invalidate the submitted Ballot Paper.
- 3.19 Vote by making a cross (X) or a tick (✓) on the box next to the name of the candidate(s) of your choice.
- 3.20 Any marks made outside of the available space or not clearly marked, may render your submitted Ballot Paper to be invalid. Any ambiguity in determining which candidate the vote is being cast for, may render your submitted Ballot Paper invalid. The decisions regarding the validity of the submitted Ballot Papers shall be made by the IEB, whose decision shall be final and binding.
- 3.21 The IEB shall determine whether a submitted Ballot Paper has been properly, correctly and duly completed in keeping with the requirements of this notice and any applicable requirements. The IEB's decision will be final and binding.
- 3.22 Only **properly and correctly completed** Ballot Papers will be considered.
- 3.23 Properly and correctly completed Ballot Papers must either be posted (option 1), emailed (option 2) or physically delivered (option 3) as follows:

- 3.24 **Option 1:** Completed Ballot papers can be posted to **Private Bag x36, Sunninghill, 2157** using the self-addressed return envelope. Members are required to ensure that postal submissions reach the IEB by no later than **16:00 on Monday, 27 May 2024**.
- 3.25 **Option 2:** Completed Ballot papers can be scanned and emailed to za_bestmedelection2024@pwc.com and must reach the IEB by no later than **16:00 on Monday, 27 May 2024**.
- 3.26 **Option 3:** Completed Ballot Papers can be hand delivered to the IEB, in an envelope clearly marked **Bestmed Medical Scheme 2024 Trustees Elections, Attention: Ms Pontso Nyathi – Director: Forensic Services by 16:00 on Monday, 27 May 2024**, at any of the PwC offices at the below physical addresses. A Bestmed branded ballot box will be available at the reception areas of the following PwC offices:
- PwC Bloemfontein, 61 Second Avenue, Westdene, Bloemfontein
 - PwC Cape Town, 5 Silo Square, V&A Waterfront, Cape Town
 - PwC Durban, 34 Richefond Circle, Ridgeside Office Park, Umhlanga Rocks, Durban
 - PwC East London, Cube 2, Cedar Square, Palm Square Business Park, Bonza Bay Road, Beacon Bay, East London
 - PwC eMalahleni (Witbank), Second Floor WCMAS Building, corner of OR Tambo and Susanna Streets, eMalahleni
 - PwC Johannesburg, 4 Lisbon Lane, Waterfall City, Jukskei View
 - PwC Kimberley, Royleglen Office Park, PwC Building, corner of Welgevonden Avenue and Memorial Road, Kimberley
 - PwC Mahikeng, 32 Jones Close, Leopard Park, Mmabatho, Mahikeng
 - PwC Mbombela/Nelspruit, Block 5, Riverside Office Park, Aqua Street, Mbombela
 - PwC Pietermaritzburg, Block C, 21 Cascades Crescent, Cascades, Pietermaritzburg

- PwC Gqeberha/Port Elizabeth, PwC Building, Ascot Office Park, 1 Ascot Road, Port Elizabeth
- PwC Robertson, 03 Church Street, Robertson
- PwC Stellenbosch, 1st Floor, Trumali Forum Building, Trumali Park, corner of Trumali Street and the R44, Stellenbosch
- PwC Worcester, corner of Mountain Mill and Eastlake Roads, Worcester

- 3.27 The abovementioned PwC offices will only be open between **08:00 and 16:30, Mondays to Fridays excluding Saturdays, Sundays and public holidays**.
- 3.28 Ballot Papers which are not properly, correctly and duly completed as per these voting instructions and/or which **do not reach the IEB by 16:00 on Monday, 27 May 2024 shall be invalid**.

4. Dispute handling

- 4.1 It is prescribed in Bestmed Rules 18.3.5 that the number of candidates for which there are vacancies in each membership category and who receive the majority vote in this manner, shall be declared duly elected at the Annual General Meeting subject to the provisions of Scheme Rules 18.1.3 and 18.2.4, provided that in the event of an equal number of votes for candidates in the same group, a rerun of the election for that particular vacancy shall be take place.
- 4.2 The announcement of the newly elected Board of Trustees representatives will be made at the upcoming Bestmed Annual General Meeting.
- 4.3 In terms of Rule 18.3.8, should any member dispute the outcome of the election such a dispute must be referred to the Principal Officer within five (5) days following the formal announcement of the outcome. The Principal Officer, after consultation with the Board, shall advise the Member, of the Scheme's decision, within seven (7) days following the dispute.

EMPLOYEE MEMBER REPRESENTATIVES

Please note: You may only vote for one (1) candidate in this Member Representative category. Candidates' abridged CVs as received from the nominated candidates are included below. Voting is done on the ballot form included in this communication.

5. BoT Employee Representative candidate list with a summary of CVs

1. **Full Names:** Mr Blom, Rouan



Professional business executive with a Master of Business Administration (MBA) and 23 years of experience. Mr Blom has the unique ability to create order from diverse and complex factors by conceptualising and realising viable business opportunities, and increasing revenue and operational efficiencies in listed companies with an international reach. He has in-depth knowledge of the private education, insurance, financial services, Information Technology (IT) and tourism sectors. His thesis covered the implementation of Corporate Governance in new long-term insurance companies. He will represent Bestmed members to ensure proper financial control, risk management, ensure members get value for money benefit options and help steer Bestmed through National Health Insurance (NHI) uncertainty.

2. **Full Names:** Mr Du Buisson, Theunis Hendrik



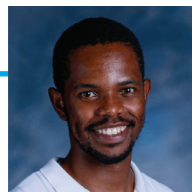
Theunis du Buisson is an economic researcher for the Solidarity Research Institute. He currently leads Solidarity's campaign against National Health Insurance (NHI). Before joining the organised labour and civil rights sector in 2021, he taught Philosophy at the University of the Free State. Du Buisson holds a Master's degree in philosophy from the same university. His dissertation was on Adam Smith, the founder of modern economics, and how his theory of morality serves as predecessor for his justification of capitalism. Advancing responsible capitalism and maximising freedom for individuals and communities remain his primary interest and priority.

3. **Full Names:** Ms Kubeka, Sindisiwe



Sindisiwe Kubeka is an accomplished marketing strategist and corporate communication expert with a diverse background in public relations and media relations. Holding a BCom Honours in Marketing Management and a BA in Communication Science, Sindisiwe currently holds the position of Head of Marketing and Communications at the University of Pretoria's Faculty of Health Sciences. Her previous roles include serving as the Communications and Media Section Head at the Board of Healthcare Funders (BHF) of Southern Africa. Sindisiwe's strategic vision has had a significant impact on health awareness initiatives. In 2019, she successfully completed the BHF and Wits Trustee Development Programme.

4. **Full Names:** Mr Langa, Warrant Lethukuthula



Mr Langa is the After-sales Zone Manager for the Mpumalanga region. He joined Ford in 2021, having previously worked for Mercedes-Benz South Africa as a Aftersales Project Manager. Prior to that he worked as a Market Research Analyst for a Japanese Based hospitality Company tasked with expanding the business into Taiwan and Washington USA. His career began at KZN COGTA as procurement intern. Academically, he holds a Master of Business Administration (MBA) obtained at Doshisha University in Japan, Bachelor's of Business Administration from University of KwaZulu-Natal (UKZN) and completed the Management Development Programme (MDP) of the University of Stellenbosch.

5. **Full Names:** Ms Mathekga, Cynthia Goitsimang



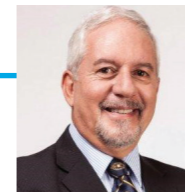
Ms Mathekga is a qualified and experienced professional with a proven track record in labour law, administration and ethics. She is currently enrolled for a Master of Arts in Applied Ethics, holds a Postgraduate Diploma in Labour Law and a National Diploma in Language Practice. She is a Senior Placement Coordinator: Residence & Accommodation at the University of Pretoria (UP). She also has leadership skills acquired in the labour movement. Ms Mathekga also has experience in governance structures as a UP member of Council, Senate, Momentum FundsAtWork Umbrella Provident Funds Oversight, Bargaining Forum and having served as UP Institutional Forum member.

6. **Full Names:** Prof Mercier, Anne Elisabeth



Prof Mercier qualified as a medical doctor in 2004, and after a few years in prehospital emergency and aviation medicine, returned to her first love of molecular medical science. She obtained her PhD in Human Physiology and is currently an associate professor in the Department of Physiology, University of Pretoria (UP), and has research collaborations both nationally and internationally. Prof Mercier, who still actively practices medicine, has experience in managing patients' health expenses to provide optimal care versus cost benefits. She has worked in corporate medical environments, deep rural settings, and has been a member of UP's Research Ethics Committee.

7. **Full Names:** Prof Nicolaidis, Angelo



Professor Angelo Nicolaidis currently serves at the University of Zululand in South Africa as Head of Department (HoD) in the Department of Philosophy and Applied Ethics. He is a member of the International Institute for Public Ethics, the International Association of Ethics in Education as well as the Ethics Institute of South Africa. He is also a member of the Southern African Institute for Management Scientists (SAIMS), a Senior Member South African Quality Institute, and a member of the Southern African Society for Quality. He is an SABPP (Master HR Practitioner-Education and Training). In addition, he serves on the Council on Higher Education (CHE) Research Ethics Committee.

8. **Full Names:** Mrs Rabie, Samantha Theresa



Dedicated to making a significant impact, primarily through the education and empowerment of young entrepreneurs. Currently pursuing a PhD in Business Management (Strategy) with a focus on 'Exploring corporate social responsibility's strategic impact on socio-economic development,' complemented by a Master of Philosophy in Communication Management, she possess a diverse skill set spanning communication, organisational culture, public relations, leadership, and sustainable development. This knowledge equips her to approach strategic challenges holistically, fostering innovation and growth. Her ability to thrive in high-pressure environments, excel in resource allocation, maintain impeccable time management, and demonstrate an unwavering commitment to excellence sets her apart.

INDIVIDUAL MEMBER REPRESENTATIVES

Please note: You may only vote for one (1) candidate in this Member Representative category. Candidates' abridged CVs as received from the nominated candidates are included below. Voting is done on the ballot form included in this communication.

BoT Individual Representative candidate list with a summary of CVs

1. **Full Names:** Mrs Coetsee, Melani



BCom (Accounting) graduate with over 27 years working experience appointed in various Executive Management positions, including a Medical Scheme Board of Trustee member. 20 years' experience in the medical aid administration industry, responsible for Membership to Financial Management. Current owner of an Executive Management consulting company founded in 2012. Resilient, self-driven and self-reliant, setting goals / targets and leads by example, through a collaborative approach with good interpersonal skills to engage, motivate and encourage others through change. Highly focused with attention to detail with a proven track record of successfully delivering on expectations.

2. **Full Names:** Dr Gani, Haseena



Dr Gani is a registered medical practitioner, with the Health Professions Council of South Africa (HPCSA) and General Medical Council (GMC), with postgraduate qualifications in obstetrics and business. Her local and international experience as a healthcare practitioner and pharmaceutical physician has immersed her in various healthcare systems over a period of > 20 years. She believes that her corporate governance and leadership experience (previous CEO of the Marketing Code Authority), together with her keen interest in healthcare funding and pharmaco-economics (previous clinical expert for the Council for Medical Schemes [CMS] Prescribed Minimum Benefit [PMB] review process), would be advantageous to further the interests of the Scheme and its membership.

3. **Full Names:** Mrs Humphreys, Elizabeth Wilhelmina



Mrs Humphreys is an enthusiastic, energetic Chartered Accountant, CA(SA), working as a financial professional for 26 years in a wide range of financial services and membership organisations. Her experience includes auditing numerous medical aids and pension funds during her 13-year career at PricewaterhouseCoopers (PwC). She displays a solutionist and pragmatic mindset in her managerial involvement of funding, lending and securitisation structures. Her 'all-round' skill set includes the preparation, review and interpretation of financial information, forecasting, budgeting and modelling of financial data. She has engaged in Human Resources (HR) activities and was instrumental in the implementation of various Information Technology (IT) projects and systems.

4. **Full Names:** Mrs Lombard, Clarette



Mrs Lombard believes Bestmed plays an important role in our country's future of Medical Schemes. It has been her privilege to be a Board member since 2020 during which time Bestmed showed consistent growth and won numerous accolades. As a financial advisor who takes great care in assisting her clients to protect their assets and grow financially, honesty, integrity and fairness are of utmost importance to her. She enjoys being part of strategic planning. She has been a loyal Bestmed member for many years and wish Bestmed to grow from strength to strength. Mrs Lombard is available for re-election.

5. **Full Names:** Mr Pretorius, Harry Louis



LLB, Post Grad Cert. Compliance Management, EO (TEI), C. Prof (SA), ICCP (IFCA), Admitted Attorney and Notary Public. Harry offers a track record of 25 years of leveraging legal, compliance management expertise to deliver results for multinational organisations with experience on new business establishing strong foundations. Background of developing strategies to advance compliance and translate regulatory requirements into a coherent format. Leader skilled at facilitating teams with competing priorities to achieve goals. He has experience as Head of Compliance, Company Secretary, MLCO, Audit Lead, Ethics Officer; Legal Counsel, and serving on executive committees and board committees.

Please remember

- Voting opens on **Friday, 19 April 2024 at 12:00 midday and closes on Monday, 27 May 2024 at 16:00.**
- Any election-related queries must be directed to the IEB on 012 429 0505 or **email: za_bestmedelection2024@pwc.com.**
- The IEB will be the only party that will respond to any queries related to the electoral processes. The IEB telephone and email contact details will only be operational between **08:00 and 16:30, Mondays to Fridays, excluding weekends and public holidays.**

Disclaimer: Any election-related queries must be directed to the Independent Electoral Body ("IEB"), PricewaterhouseCoopers Advisory Services (Pty) Ltd ("PwC"), on **012 429 0505** or email: za_bestmedelection2024@pwc.com. The IEB will be the only party that will respond to any queries related to the electoral processes.

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