

Contents

Header.....	3
Home.....	3
Compare plans	3
Added value	3
Need specific care information?	4
Switch to bestmed	4
Banner section	4
Form.....	4
Communication – Marketing Section	4
Plans.....	4
Banner Section.....	4
Tabs.....	4
Carousel	4
Page Description	4
Page Content Guide	5
Footer.....	5
Top Section	5
Bottom Section	5
Medicine & Chronic Benefits	5
Banner Section.....	5
Tabs.....	5
Search.....	6
Description section (Search Results).....	6
Page Content Guide	6
Pre-authorisation	6
Banner Section.....	6
Checklist section	6
Contact Section.....	7
Print – Email.....	7
Find a provider	7
Banner Section.....	7
Search.....	7
Results Display	7
Learn More Section.....	7

FAQ.....	7
Banner Section.....	7
Tabs.....	7
FAQ's Section	8
Articles	8
Banner Section.....	8
Tabs.....	8
Sorting/ Search section (Refine)	8
Article Card	8
Careers page	8
Banner Section.....	8
Tabs.....	8
Jobs Section.....	8
Careers Description.....	8
Stakeholders	9
Members.....	9
Advisors.....	9
Healthcare Providers.....	9
Corporate	9
Clarifications - Forms	9

Header - Done

1. Logo
2. Logo message
3. Text with number
4. Login
5. Search

Sub Header

1. Heading
 - a. Static or content on CMS?
2. Children
 - a. Pages on cms?
3. Members, Advisors, Healthcare Providers, Corporate Groups
 - a. Different logins?
 - b. How are these logins expected to work

Home

1. Title
 - a. Title
 - b. Content, RTE?
2. Buttons
 - a. Are these buttons static or should user be able to add more buttons on the cms?
 - b. Links
3. Is this home header section a carousel?

Compare plans

1. Cards
 - a. Title
 - b. Content (paragraph)
 - c. Button
 - i. With link to plan

Added value

1. List of content
 - a. Rich text or
 - b. Long text
2. Added value card (Number of cards, is there a limit?)
 - a. Title
 - b. Description
 - c. Text with link
3. Why choose bestmed
 - a. Button with link
 - b. Rte

Need specific care information?

1. Title
2. Description
3. Section is clickable

Switch to bestmed

Breadcrumbs – Navigation

Banner section

1. Title
2. Background image
3. Description

Form

1. Title
2. Form
 - a. Name
 - b. Surname
 - c. Email
 - d. Telephone
 - e. Province
 - f. Current Medical
3. Button – Contact Me
4. Button – Call Us

Communication – Marketing Section

1. Input Text - Email
2. Button – Submit
3. Text – With link

Plans

Breadcrumbs – Navigation

Banner Section

1. Title
2. Background Image

Tabs

1. Title

Carousel

1. Title
2. Description
3. With compare
 - a. Add to compare tool? How does it work?

Page Description

1. Title
2. Description

3. Price description
 - a. How does this price get added?
 - b. Dependants?
4. Buttons – with links
 - a. Pricing
 - b. Call
5. Download links for documentation.

Page Content Guide

1. Level 2
 - a. The plan detail
 - i. Drop down list of what the plan includes
 - b. Who it's recommended for
 - i. A description of the needs, psychographics/mindset & lifestyle of the ideal candidate for this plan. Use Persona's where possible.
 - c. Starting costs
 - i. Cost overview, as per campaign pages info.
 - d. Pricing/Contact button
 - i. Easy navigation to utility buttons
2. Level 3
 - a. Forms and Downloads
 - i. Relevant forms & programme downloads

Footer

Top Section

1. Logo
2. Social Media
3. Content

Bottom Section

1. Heading
 - a. Static or content on CMS?
2. Children
 - a. Pages on cms?
3. Members, Advisors, Healthcare Providers, Corporate Groups
 - a. Different logins?
 - b. How are these logins expected to work?

Medicine & Chronic Benefits

Banner Section

1. Title
2. Background Image

Tabs

1. Title

Search

1. Title
2. List content
3. Input
4. Button – Search btn

Description section (Search Results)

1. Description
2. Title
 - a. List section
3. Title
 - a. Sub Title
 - i. List Description
4. Download documentation
5. RTE – Description
6. Button with link

Page Content Guide

1. Level 1
 - a. Who is this benefit for?
 - i. A description of the needs this benefit meets.
 - b. What does this benefit include?
 - i. Detailed, but brief table/list of what the benefits entail.
 - c. FAQs/Terminology (Glossary/FAQs tab)
 - i. Any questions and additional explanations/information that can easily be summarised into quick FAQs
 - d. Contact Details (Contact us tab)
 - i. Contact lists in easily accessible table format
 - e. Costs
 - i. Cost overview, as per campaign pages info.
2. Level 2
 - a. Forms
 - i. Relevant forms
 - b. Downloads
 - i. Benefit downloads

Pre-authorisation

Banner Section

1. Title
2. Background Image

Description

Checklist section

1. Title
2. Description

Contact Section

1. Email
2. Contact Number
3. Call Button
4. Button with link

Print – Email

1. Email list
2. Print

Find a provider

Banner Section

1. Title
2. Background Image

Search

1. Title
2. Radio Options list
3. Radios choose option (Dropbox)
4. Input box
5. Plan
 - a. Title
 - b. Radio option list
6. Optional input
7. Search button

Results Display

1. Name and Surname
2. Address
3. Suburb
4. City
5. Email
6. Phone

Learn More Section

1. Title
2. Plans list with link

FAQ

Breadcrumbs

Banner Section

1. Title
2. Background Image

Tabs

1. Title for each tab

FAQ's Section

1. Title
2. Description

Articles

Breadcrumbs

Banner Section

1. Title
2. Background Image

Tabs

1. Title for each tab

Sorting/ Search section (Refine)

1. How does it work?

Article Card

1. Topic
2. Title
3. Description

Careers page

Breadcrumbs

Banner Section

1. Title
2. Background Image

Tabs

1. Title for each tab

Jobs Section

1. Title
2. Career Card
 - a. Image
 - b. Title
 - c. Description
3. Careers portal button with link

Careers Description

1. Title
2. Description – RTE

Stakeholders

Members

Advisors

Healthcare Providers

Corporate

Clarifications - Forms

1. Application Forms
 - a. Individual Membership
 - b. Registration of Dependants (Member)
 - c. Registration of Dependants (Corporate)
 - d. Registration of Dependants (Sappi)
 - e. Corporate Membership
 - f. Admittance as a Participating Employer
 - g. Eskom
 - h. Telkom
 - i. Sappi
 - j. BCX
 - k. ECM Liberty
2. Benefit Option Change Forms
 - a. Individual Member Benefit Option Change Form
 - b. Corporate Member Benefit Option Change Form
 - c. Eskom Benefit Option Change Form
 - d. Telkom Benefit Option Change Form
 - e. BCX Benefit Option Change Form
 - f. Sappi Benefit Option Change Form
3. Chronic and Medicine Advance Forms
 - a. Chronic Medicine Application Forms
 - b. Application for Medicine-Supply Advance
 - c. Prescribed Minimum Benefits Form (PMB)
 - d. Application form for Renal Dialysis
 - e. Vitreoretinal Disorders Application Form
4. Other Forms
 - a. Continuation of Membership Form – Member
 - b. Continuation of Membership Form – Corporate (Pensioner/Window/Orphan)
 - c. Permission to Change Banking Details – Member
 - d. Newborn Registration Form – Corporate
 - e. Newborn Registration Form – Member
 - f. Permission to change banking details – Service provider.
 - g. Creditor Details
 - h. Health check risk assessment form
 - i. Pulse out-of-network or casualty claim form.
 - j. Pulse referral form
5. Termination of membership form
 - a. Termination of membership form
 - b. Termination of membership form corporate

