ANNEXURE B.2 – BENEFIT OPTIONS 2025 PACE RANGE

2.1 GENERAL CONDITIONS OF THE BENEFIT OPTIONS

- 2.1.1 Members are entitled to the benefits indicated in this Annexure B of the registered Rules during a financial year, which shall run from 1 January to 31 December, and such benefits extend through the Member to his Dependant(s). A Member shall no later than 31 December prior to the year upon which it is intended that the change take place, elect in writing to participate in any one of the available options.
- 2.1.2 The Scheme's benefits on accounts properly lodged in terms of Rule 15 of the registered Rules shall be granted as shown in each paragraph and/or benefit options hereunder and the Member shall be liable for the difference between the Scheme's benefits and the full amount of the account.
- 2.1.3 No benefits shall be granted on accounts reaching the Scheme after the last day of the 4th (fourth) month following the date on which the service was rendered.
- 2.1.4 Granting of benefits shall be subject to, but not limited to, treatment protocols, funding guidelines, preferred providers, designated service providers (DSP), network option services, the Mediscor Reference Price (MRP) on all medicine where applicable and medicine formularies accepted by the Scheme. Benefits shall be subject to the exclusions referred to in Annexure C of the registered Rules.

- 2.1.5 Where a maximum amount of benefits has been imposed per financial year, the benefits shall be calculated at the maximum for the financial year in which the service was rendered. The maximum benefits for which a Member and/or his Dependant(s) qualify shall be determined in accordance with the actual membership status at the date on which the service is rendered.
- 2.1.6 A Member and/or his Dependant(s) shall be entitled to pro-rata benefits calculated from the date of enrolment up to the end of the financial year in which they join the Scheme, and shall include a benefit cycle, shown on the applicable benefit, which is effective from the date of service.
- 2.1.7 Where an account has been paid by the Member, such specified account plus proof of payment must be submitted to the Scheme before the last day of the 4th (fourth) month following the date on which the service was rendered. The Scheme will then refund the Member the applicable benefit amount.
- **2.1.8** Payment of accounts is restricted to the maximum amount of the benefit entitlement in terms of the applicable benefit and option elected. Benefits shall be paid as follows (whichever is applicable):
 - **2.1.8.1** At 100% of Scheme tariff, which refers to the tariff approved annually by the Board of Trustees or the negotiated rate for hospitals and designated or preferred service providers.
 - 2.1.8.2 Notwithstanding any provisions to the contrary in this Annexure, accounts in respect of the diagnosis, treatment and care of Prescribed Minimum Benefits (PMBs), as per the standard of care in the State sector, shall be payable at cost, without deductibles or the use of co-payments, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB regulations: Provided that:
 - 2.1.8.2.1 Payments shall first be from the specified limit(s) on the applicable benefit before continued funding in respect of PMB may be accessed; and
 - **2.1.8.2.2** The funds in a Member's Medical Savings Account (i.e. PMSA and Vested Medical Savings Account) shall not be used to pay for the costs of a PMB.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4

2.2. HOSPITAL, HOSPITAL-RELATED BENEFITS AND OTHER MAJOR MEDICAL EXPENSES

- All hospital and hospital-related benefits shall be subject to Pre-authorisation, major medical expenses which require Pre-authorisation shall be indicated.
- Comprehensive benefits are offered for all pre-authorised services and authorised emergency services rendered during hospitalisation, i.e. from the day of admission up to and including the day of discharge.
- No benefits in a private hospital or day clinic shall be granted by the Scheme or its proxy if Pre-authorisation and an authorisation number have not been obtained:
 - In the event of planned major operations and dental procedures, Members are advised to obtain Pre-authorisation at least 2 (two) weeks in advance to ensure that the Member is aware of applicable benefits, limits, network restrictions, etc., before the event.
 - In an emergency, on the 1st (first) working day after admission to a hospital, or at the first reasonable opportunity as may be determined by the Scheme.
- Late authorisations will be subject to, but not limited to, clinical review, application of rules, benefits, protocols, funding guidelines, as well as the PMB status of the services rendered.
- If Pre-authorisation and an authorisation number have been obtained for treatment in a private hospital or day clinic but the treatment cost exceeds the authorised benefits, only the benefits of the authorised treatment cost shall be granted and the Member shall be liable for payment of the excess to the service provider, unless if the excess costs were as a direct result of treatment received and necessary for the beneficiary and authorisation could not be obtained in time.
- No benefits in respect of MRI scans and computer tomographic studies shall be granted if an authorisation number has not been obtained in advance or, in an emergency, on the 1st (first) working day after admission to a hospital, by the Scheme or its proxy.
- Full cross subsidisation between Members shall apply without an annual limit.
- The Scheme's list of contracted private hospitals, contracted State facilities and designated and preferred service providers, available on the Scheme's website or via the Contact Centre, shall be applicable to benefits.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
- Co-payments:			,				
 A co-payment of a specified a 	amount indicated in Rule 2.2.16	per scan shall apply for MRI an	d CT scans conducted whether i	n or out of hospital.			
 A co-payment of a specified a 	amount indicated in Rule 2.2.28	shall be incurred per event if a	day procedure is done in an acut	e hospital that is not a day			
hospital. If a DSP is used and	d the DSP does not work in a da	y hospital, the procedure shall b	pe paid in full if it is done in an ac	cute hospital, if it is arranged			
with the Scheme before the t	ime.						
2.2.1 Hospitalisation:							
Pre-authorisation must be obtained							
for accommodation (hospital stay)	Denefite shall be at 4000/ of C	Benefits shall be at 100% of Scheme tariff/cost*.					
in a general ward, intensive-care	Benefits shall be at 100% of 5						
and high-care unit, theatre and							
material.							
	Medicine prescribed by the tre	ating provider for a patient disch	narged from hospital, relating to t	he admission, to take home will			
2.2.2 Take-home medicine:	be paid at 100% of Scheme ta	riff/cost* for a maximum supply	of 7 (seven) days provided that:				
Medicine supplied by the hospital	- the medicine is claimed	d as part of the hospital account	or				
when a patient is discharged.	- the medicine shall be li	mited to R200 if claimed from a	retail pharmacy if claimed on the	e date of discharge.			
when a patient is discharged.							
	No benefit shall be awarded if	medicine is not claimed on the	date of discharge from hospital.				
2.2.3 Biological medicine during	Benefits shall be at 100% of						
hospitalisation		Benefits shall be at 100% of S	cheme tariff/cost*, subject to Pre	-authorisation and the			
Biological medicine is a substance	Scheme tariff/cost*, subject	biologicals and other high-cost	medicine benefit limit indicated	on Rule 2.3.3.			
that is made from a living organism	o Pre-authorisation and						

^{*} As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
or its products and is used in the	limited to R34 828 per family				
prevention, diagnosis, or treatment	per financial year.				
of acute and chronic diseases.					
2.2.4 Treatment in mental health clinics	per financial year in hospital in	cluding inpatient electro-convul t psychotherapy per beneficiary	e length of stay limited to 21 (tw sive therapy and inpatient psyc per financial year, Pre-authoric and subject to the following:	hotherapy, OR 15 (fifteen)	
2.2.5 Treatment of chemical and substance abuse	 Pre-authorisation; DSP Network; and The length of stay shall be limited to 21 (twenty-one) days for in-hospital management per beneficiary per financial year. 				
2.2.6 Consultations and					
procedures:					
Consultations, visits, operations,	Claims submitted by General F	Practitioners (GPs) and speciali	sts for treatment during hospital	lisation shall be paid at 100% of	
surgical procedures and	Scheme tariff/cost*.				
anaesthetics for surgical					
procedures during hospitalisation.					
2.2.7 Organ transplants (in	Benefits shall be limited to the	treatment of certain PMB cond	itions as per the standard of car	e in the State sector, subject to	
and/or out of hospital):			xure D.1 of these Rules, and sh	•	
Pre-authorisation must be	regulations.			an so paid at oost do por r MD	
obtained.					

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
2.2.8 Stem cell transplants (in and/or out of hospital): Pre-authorisation must be obtained.	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules, and shall be paid at cost as per PMB regulations. The donor search and related costs shall be limited to the Scheme approved amount per financial year.					
2.2.9 Blood transfusion 2.2.10 Dental / Oral / Jaw surgery	 Blood, operators' fees, transport charges and apparatus payable at 100% of Scheme tariff/cost*. Pre-authorisation must be obtained for any surgical procedure that needs to be performed in a theatre and shall be payable at 100% of Scheme tariff. The treatment of certain PMB conditions, as per the standard of care in the State sector shall be paid at cost, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB regulations. 					
2.2.10.1 Dental and oral surgery (in and/or out of hospital):	Benefits shall be at 100% of Scheme tariff limited to R9 768 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants;	Benefits shall be at 100% of Scheme tariff limited to R16 232 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants;	Benefits shall be at 100% of Scheme tariff limited to R20 397 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants;	Benefits shall be at 100% of Scheme tariff limited to R24 419 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants; - Surgical drainage of dental abscess;		

^{*} As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	 Surgical drainage of dental abscess; Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery. 	 Surgical drainage of dental abscess; Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery. 	 Surgical drainage of dental abscess; Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery. 	 Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery.
2.2.10.2 Major maxillo-facial surgery, strictly related to certain conditions	Benefits shall be at 100% of Scheme tariff limited to R15 800 per family per financial year, strictly for the following conditions:	Severe trauma (soft tissue inCleft lip and palate;Crouson's disease;Malunited craniomaxillary di	cheme tariff strictly for the following injuries, fractures of jaws and facts sjunction; tresidues in sinus, secondary of	cial bones);

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Severe trauma (soft tissue	- Internal TM joint surgery (condylectomy, arthrocentesis, artl	nroplasty, total joint
	injuries, fractures of jaws	reconstruction);		
	and facial bones);	- Salivary gland surgery (re	emoval of gland or salivary stone);	
	- Cleft lip and palate;	- Life threatening sepsis (Lu	udwig's angina); and	
	- Crouson's disease;	- Confirmed oral cancer.		
	- Malunited craniomaxillary			
	disjunction;			
	- Post-traumatic defects			
	(root residues in sinus,			
	secondary oro-nasal			
	fistula, faciostenosis);			
	- Internal TM joint surgery			
	(condylectomy,			
	arthrocentesis,			
	arthroplasty, total joint			
	reconstruction);			
	- Salivary gland surgery			
	(removal of gland or			
	salivary stone);			
	- Life threatening sepsis			
	(Ludwig's angina); and			
	- Confirmed oral cancer.			

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
2.2.11 Prosthesis Benefits		s; B conditions, as per the standa	Ird of care in the State sector shaure D.1 of these Rules as per PN	•
	joint replacement surgery.		e tariff or contracted fee and sha	Il be subject to exclusions for
2.2.11.1 Prosthesis – Internal Prosthesis surgically implanted during operations for the	Benefits shall not be prorated and shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R109 167 per family per financial year.	Benefits shall not be prorated and shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R140 193 per family per financial year.	Benefits shall not be prorated and shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R140 912 per family per financial year.	Benefits shall not be pro-rated and shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R162 601 per family per financial year.
replacement of parts of the human body for functional medical reasons, including delivery	Sub-limits per beneficiary per financial year:			
systems and related items.	 Vascular prosthesis shall be limited to R71 390; Pacemaker (single and dual chambers) limited to 	 Vascular prosthesis shall be limited to R71 390; Pacemaker (single and dual chambers) shall be 	 Vascular prosthesis shall be limited to R75 783; Pacemaker (single and dual chambers) shall be 	 Vascular prosthesis shall be limited to R75 783; Pacemaker (single and dual chambers) shall be limited

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	R67 943 and at DSP	limited to R75 770 and at	limited to R75 770 and at	to R75 770 and at DSP
	prices;	DSP prices;	DSP prices;	prices;
	- Endovascular and	Endovascular and	- Endovascular and catheter	- Endovascular and catheter
	catheter-based procedures	catheter base procedures	base procedures are	base procedures are subject
	are subject to the Vascular	are subject to the Vascular	subject to the Vascular	to the Vascular prosthesis
	prosthesis sub-limit and at	prosthesis sub-limit and at	prosthesis sub-limit and at	sub-limit and at DSP prices;
	DSP prices;	DSP prices;	DSP prices;	- Spinal prosthesis including
	- Spinal prosthesis including	- Spinal prosthesis including	- Spinal prosthesis including	artificial disk (single level
	artificial disk (single level	artificial disk (single level	artificial disk (single level	based) shall be limited to
	based) shall be limited to	based) shall be limited to	based) shall be limited to	R81 308;
	R39 788;	R70 284;	R70 418;	- Drug-eluting stents shall be
	- Drug-eluting stents are	- Drug-eluting stents shall	- Drug-eluting stents shall	limited to R27 077 and at
	subject to the Vascular	be limited to R22 983 and	be limited to R22 983 and	DSP prices;
	prosthesis sub-limit and at	at DSP prices;	at DSP prices;	- Mesh shall be limited to
	DSP prices;	- Mesh shall be limited to	- Mesh shall be limited to	R23 845;
	- Mesh shall be limited to	R22 983;	R22 983;	- Gynaecological/Urological
	R14 939;	- Gynaecological/Urological	- Gynaecological/Urological	prosthesis shall be limited to
	- Gynaecological/Urological	prosthesis shall be limited	prosthesis shall be limited	R19 679;
	prosthesis shall be limited	to R17 164;	to R17 237;	- Lens implant shall be
	to R10 773;	- Lens implant shall be	- Lens implant shall be	limited to R21 790 a lens
		limited to R14 738 a lens	limited to R14 738 a lens	per eye;
		per eye;	per eye;	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	 Lens implant shall be limited to R8 188 a lens per eye; Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R37 342. 	 Hip prosthesis and other major joints shall be limited to R63 129; Knee prosthesis shall be limited to R73 257; Other minor joints shall be limited to R27 219; and Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R39 539. 	 Hip prosthesis and other major joints shall be limited to R63 201; Knee prosthesis shall be limited to R73 615; Other Minor joints shall be limited to R27 219; and Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R39 539. 	 Hip prosthesis and other major joints shall be limited to R72 755; Knee prosthesis shall be limited to R84 245; Other Minor joints shall be limited to R27 077; and Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R43 932.
2.2.11.2 Prosthesis – External: Prosthesis used after operations for the replacement of parts of the human body for functional medical reasons, including delivery systems and related items. A list of prostheses covered by the Scheme can be requested from the Scheme.	Benefits shall be at 100% of Scheme tariff limited to R27 723 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60	Benefits shall be at 100% of Scheme tariff limited to R33 037 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60	Benefits shall be at 100% of Scheme tariff limited to R33 182 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60	Benefits shall be at 100% of Scheme tariff limited to R37 491 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60 (sixty)

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	(sixty) months, except for	(sixty) months, except for	(sixty) months, except for	months, except for PMBs
	PMBs where requirements	PMBs where requirements	PMBs where requirements	where requirements in terms
	in terms of the amputated	in terms of the amputated	in terms of the amputated	of the amputated limbs will
	limbs will be assessed by	limbs will be assessed by	limbs will be assessed by	be assessed by the Scheme
	the Scheme in line with	the Scheme in line with	the Scheme in line with	in line with what is
	what is considered	what is considered	what is considered	considered predominant in
	predominant in the public	predominant in the public	predominant in the public	the public hospital practice.
	hospital practice.	hospital practice.	hospital practice.	- Repair work to artificial limbs
	- Repair work to artificial	- Repair work to artificial	- Repair work to artificial	will be funded from the
	limbs will be funded from	limbs will be funded from	limbs will be funded from	Medical aids, apparatus and
	the Medical aids,	the Medical aids,	the Medical aids,	appliances benefit indicated
	apparatus and appliances	apparatus and appliances	apparatus and appliances	in Rule 2.7.4.
	benefit indicated in Rule	benefit indicated in Rule	benefit indicated in Rule	
	2.7.4.	2.7.4.	2.7.4.	
	No benefit for joint			-
	replacement surgery, except			
2.2.11.3 Exclusions on joint	for PMBs, subject to the			
replacement surgery for non-	following prosthesis limits,		Not applicable	
PMB conditions	which form part of the		Not applicable	
	Prosthesis – Internal overall			
	limit, at 100% contracted			
	fees:			

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	 Hip prosthesis and other major joints shall be limited to R40 506; Knee prosthesis shall be limited to R53 866; and Other minor joints shall be limited to R16 735. 			
2.2.12 Medically necessary breast reduction surgery Including fees for the surgeon and anaesthetist		No benefit		Benefits shall be at 100% of Scheme tariff limited to R58 046 per family per financial year, subject to Pre- authorisation and protocols.
2.2.13 Orthopaedic and medical appliances during hospitalisation: Appliances directly related to the hospital admission and/or procedure.	Benefits shall be at 100% of Scheme tariff/cost* limited to R15 000 per family per financial year for medically necessary appliances subject to PMB level of care for back, leg, arm and neck support, crutches, surgical footwear and elastic stocking directly related to the admission and provided before discharge from hospital.			
2.2.14 Pathology during hospitalisation	Benefits shall be at 100% of So	cheme tariff/cost*.		

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
2.2.15 Basic radiology during hospitalisation	Benefits shall be at 100% of Scheme tariff/cost*.				
2.2.16 Specialised diagnostic imaging (in and/or out of hospital): MRI scans, CT scans and nuclear/isotope studies. PET scans are only included as indicated per the benefit option. Pre-authorisation must be obtained for all specialised diagnostic imaging benefits.	Benefits shall be at 100% of Scheme tariff/cost* limited to a combined in and out of hospital benefit of R40 000 per family per financial year, subject to the following: - A co-payment of R2 000 per scan for MRI scans, CT scans and nuclear/isotope studies, except for a PMB condition. PET scans are not subject to the abovementioned benefit limit and shall be limited to 1 (one) scan per beneficiary per financial year.	per financial year, subject to the A co-payment of R1 500 per and nuclear/isotope studies, ex	al benefit of R42 000 per family ne following: scan for MRI scans, CT scans xcept for a PMB condition.	Benefits shall be at 100% of Scheme tariff/cost* limited to a combined in and out of hospital benefit of R45 000 per family per financial year, subject to the following: - A co-payment of R1 500 per scan for MRI scans, CT scans and nuclear/isotope studies, except for a PMB condition. PET scans are not subject to the abovementioned benefit limit and shall be limited to 1 (one) scan per beneficiary per financial year.	
2.2.17 Oncology benefits (in or out of hospital)	Oncology Programme. Benefits shall be at 100% of S	cheme tariff/cost*, subject to Pre	e-authorisation and designated o	r preferred service providers.	

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4				
2.2.18 Breast surgery for cancer	Treatment of the unaffected (r	non-cancerous) breast shall be li	mited to PMB provisions and is	subject to Pre-authorisation and				
	funding guidelines.	unding guidelines.						
2.2.19 Peritoneal dialysis and								
haemodialysis (in or out of	Benefits shall be at 100% of S	Benefits shall be at 100% of Scheme tariff/cost*, subject to Pre-authorisation and designated or preferred service providers.						
hospital)								
2.2.20 HIV/AIDS benefits (in or out of hospital)	Benefits shall be at 100% of S	Benefits shall be at 100% of Scheme tariff/cost*, subject to Pre-authorisation and designated or preferred service providers.						
2.2.21 Confinements	 Benefits shall be at 100% of Scheme tariff/cost*, even if the baby dies before registration, for the following: Medical practitioners; Nursing home and hospital fees in accordance with the provisions of the "Hospitalisation" benefit; Midwife assisted births in an Active Hospital Birth Unit or home confinement by a midwife. Transport fees, hospital facility fees, renting of a birth pool, medical disposables or medication, antenatal consultations, doulas and breastfeeding support shall be excluded from benefits if these are not PMB level of care; and Midwife assisted births at a private midwife birth house. Transport fees, renting of a birth pool, antenatal consultations, doulas and breastfeeding supports shall be excluded from benefits if these are not PMB level of care. 							
2.2.22 Refractive surgery and other procedures done to improve or stabilise vision, except for cataracts	Benefits shall be at 100% of Scheme tariff limited to R10 859 per eye, subject to Pre-authorisation and protocols.	Benefits shall be at 100% of Scheme tariff limited to R11 347 per eye, subject to Pre-authorisation and protocols.	nited to e, subject to Benefits shall be at 100% of Scheme tariff limited to R12 per eve. subject to Pre-authorisation and protocols.					

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4				
	Benefits shall be at 100% of So	cheme tariff/cost*, provided that	the services are related to the h	ospital admission of the patient				
2.2.23 Supplementary services	and are in line with the Scheme	and are in line with the Scheme funding guidelines and protocols, for supplementary services which include services rendered						
during hospitalisation	by physiotherapists, masseurs	, chiropractors, osteopaths, orth	optists, audiologists/hearing aid	acousticians, occupational				
	therapists, podiatrists/chiropod	ist, dieticians, speech therapists	s, biokinetics, stoma therapist ar	nd social workers.				
	Benefits shall be at 100% of So	Benefits shall be at 100% of Scheme tariff subject to:						
2.2.24 Alternatives to								
hospitalisation (i.e. procedures	- Pre-authorisation;							
done in the doctor's rooms)	- Step-down facilities approved by the Scheme; and							
	- Services must be rendered by registered private nurses and hospices.							
	Benefits shall be at 100% of							
	Scheme tariff/cost* limited to							
2.2.25 Advance illness benefit	R87 068 per beneficiary per	Benefits shall be at 100% of So	cheme tariff/cost* limited to R13	9 308 per beneficiary per				
2.2.25 Advance lilless beliefft	financial year, subject to Pre-	financial year, subject to Pre-a	uthorisation and treatment plan					
	authorisation and treatment							
	plan.							
	Benefits shall be subject to:							
	- Provision of benefits by N	etcare 911, as the Scheme's ca	pitated preferred provider for an	nbulance services.				
2.2.26 Ambulance and	- Benefits shall only be pay-	able if the evacuation service wa	as involuntarily requested and d	elivered by a service provider				
emergency evacuation services	other than the preferred p	rovider: Provided that services in	n respect of PMB conditions sha	all be payable at cost, without				
	deductibles or the use of o	co-payments, subject to the prov	visions of Rule 15.10 of the main	rules read in conjunction with				
	Annexure D.1 of these Ru	les, as shall be evaluated by the	e Scheme.					

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
2.2.27 International emergency medical cover	 Dependant(s) qualify for additions. Provision of benefits by insurance. Cover for leisure and but leisure travel is liming (USA) for a family in million for a family in million for a family in an Dependant(s). Dependant(s). A Member must give at overseas. Failure to do 	Europ Assistance SA, as the Susiness travel for emergency maited to 90 (ninety) days and R1.e. Member and Dependant(s).e. Member and Dependant(s).imited to 60 (sixty) days and R1.All other countries are covered least 48 (forty-eight) hours in a so will result in claims being re	edical and related expenses: million cover for travelling to the All other countries are covered million cover for travelling to the up to 60 (sixty) days for R5 million dvance when he and/or his Depiected.	e United States of America up to 90 (ninety) days for R5 ue USA for a family i.e. Member lion for a family i.e. Member and	
2.2.28 Day procedures at a day hospital facility	Day procedures at a day hospital or day clinic facility shall be funded at 100% of Scheme tariff/cost*, subject to: - Pre-authorisation; - Protocols and funding guidelines; and - DSPs and preferred providers				

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
		es not work in a day hospital, th		spital that is not a day hospital. If I if it is done in an acute hospital,

2.3. MEDICINE BENEFITS

Benefits for chronic, high-cost medicine, acute and over-the-counter (OTC) medicine shall be subject to:

- Prior application and approval by the Scheme where indicated.
- The Scheme treatment protocols and clinical funding guidelines. Motivations and reports by appropriate medical practitioners may be requested by the Scheme.
- The Scheme's formulary (medicine list), where applicable.
- Where medicines have generic alternatives registered with the South African Health Products Regulatory Authority (SAHPRA), the Scheme will reimburse those medicines up to the MRP for that active ingredient.
- Benefit amount for medicine will be calculated at Single Exit Price (SEP), plus the dispensing fee as negotiated by the Scheme, plus VAT.
- DSPs may apply.
- Each prescription or repeat prescription shall be limited to one month's supply per beneficiary. The Scheme may, at its sole discretion and according to the relevant protocols, grant an advance supply of medicine upon receipt of the relevant application.
- Non-CDL medicine benefits will apply for the conditions indicated with double asterisks (**) where provision is not made in the Diagnosis and Treatment Pairs constituting the PMB package as listed in the Medical Schemes Act.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4				
- Approved PMB, CDL and nor	n-CDL chronic medicine costs s	hall be paid from the non-CDL li	nit first. Thereafter, only approv	red PMB and CDL chronic				
medicine costs shall be paid	by the Scheme. Approved treatr	ment for organ transplant, chron	ic renal failure, multiple sclerosi	s and haemophilia will be paid				
directly from Scheme risk and not non-CDL limit.								
- Approved PMB biological and	- Approved PMB biological and non-PMB biological medicine costs shall be paid from the applicable biological medicine limit first. Thereafter, only approved							
PMB biological medicine cos	ts shall be paid by the Scheme.							
	Medicine on the formulary	Medicine on the formulary	Medicine on the formulary	Medicine on the formulary shall				
	shall be covered at 90% of	shall be covered at 90% of	shall be covered at 90% of	be covered at 100% of				
	Scheme tariff with a 10% co-	Scheme tariff with a 10% co-	Scheme tariff with a 10% co-	Scheme tariff and non-				
	payment and non-formulary	payment and non-formulary	payment and non-formulary	formulary medicine shall be				
	medicine shall be covered at	medicine shall be covered at	medicine shall be covered at	covered at 90% of Scheme				
	75% of Scheme tariff with a	80% of Scheme tariff with a	85% of Scheme tariff with a	tariff with a 10% co-payment.				
	25% co-payment.	20% co-payment.	15% co-payment.					
2.3.1 Chronic medicine not listed				Payment shall be at Scheme				
on the chronic disease list	Payment shall be at Scheme	Payment shall be at Scheme	Payment shall be at Scheme	tariff limited to				
("non-CDL medicine")	tariff limited to	tariff limited to	tariff limited to	M = R24 058 and				
	M = R8 044 and	M = R10 983 and	M = R16 878 and	M1+ = R48 335 for the				
	M1+ = R16 087 for the	M1+ = R21 966 for the	M1+ = R33 757 for the	following 29 (twenty-nine) non-				
	following 7 (seven) non-CDL	following 20 (twenty) non-	following 20 (twenty) non-	CDL conditions:				
	conditions:	CDL conditions:	CDL conditions:					
				- Acne				
	- Acne	- Acne	- Acne	- Allergic rhinitis				
	- Allergic rhinitis	- Allergic rhinitis	- Allergic rhinitis	- Ankylosing Spondylitis				

HEALTHCARE SERVICES	PACE1		PACE2		PACE3		PACE4
	- Attention Deficit	-	Ankylosing Spondylitis	-	Ankylosing Spondylitis	-	Alzheimer's disease
	Disorder	-	Alzheimer's disease	-	Alzheimer's disease	-	Attention Deficit Disorder
	(ADD)/Attention Deficit	-	Attention Deficit	-	Attention Deficit		(ADD)/Attention Deficit
	Hyperactive Disorder		Disorder		Disorder		Hyperactive Disorder
	(ADHD)		(ADD)/Attention Deficit		(ADD)/Attention Deficit		(ADHD)
	- Eczema		Hyperactive Disorder		Hyperactive Disorder	-	Autism
	- Gout Prophylaxis**		(ADHD)		(ADHD)	-	Blepharospasm
	- Major Depression** shall	-	Autism	-	Autism	-	Collagen diseases
	be covered as a life-	-	Collagen diseases	_	Collagen diseases	-	Dermatomyositis
	sustaining condition	-	Dermatomyositis	_	Dermatomyositis	-	Dystonia** - for ongoing or
	once the non-CDL	-	Eczema	-	Eczema		long-term chronic use
	benefit limit has been	-	Gastro Oesophageal	_	Gastro Oesophageal	-	Eczema
	depleted		Reflux Disease		Reflux Disease	-	Gastro Oesophageal
	- Migraine prophylaxis		(GORD)**		(GORD)**		Reflux Disease (GORD)**
		-	Gout Prophylaxis**	_	Gout Prophylaxis**	-	Gout Prophylaxis**
	Subject to:	-	Major Depression**	_	Major Depression** shall	-	Hypopituitarism
	- Prior application and		shall be covered as a		be covered as a life-	-	Major Depression** shall
	approval by the Scheme		life-sustaining condition		sustaining condition		be covered as a life-
	and benefits shall be		once the non-CDL		once the non-CDL		sustaining condition once
	from the date on which		benefit limit has been		benefit limit has been		the non-CDL benefit limit
	the application was		depleted		depleted		has been depleted
		-	Migraine prophylaxis	_	Migraine prophylaxis	-	Migraine prophylaxis

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	received by the Scheme	- Neuropathy	- Neuropathy	- Motor neuron disease
	or its proxy.	- Obsessive Compulsive	- Obsessive Compulsive	- Neuropathy
		Disorder	Disorder	- Obsessive Compulsive
		- Osteoarthritis	- Osteoarthritis	Disorder
		- Osteoporosis**	- Osteoporosis**	- Osteoarthritis
		- Paget's disease	- Paget's disease	- Osteoporosis**
		- Psoriasis	- Psoriasis	- Paget's disease
		- Urinary incontinence	- Urinary incontinence	- Polyarthritis nodosa
				- Psoriasis
		Subject to:	Subject to:	- Psoriatic arthritis
		- Prior application and	- Prior application and	- Scleroderma
		approval by the	approval by the Scheme	- Sjogren's disease
		Scheme and benefits	and benefits shall be	- Trigeminal neuralgia
		shall be from the date	from the date on which	- Urinary incontinence
		on which the application	the application was	
		was received by the	received by the Scheme	Subject to:
		Scheme or its proxy.	or its proxy.	- Prior application and
				approval by the Scheme
				and benefits shall be from
				the date on which the
				application was received

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
				by the Scheme or its
2.3.2 Medicine for PMB conditions including the conditions listed on the chronic disease list (CDL)	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 75% of Scheme tariff with a 25% co-payment.	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 80% of Scheme tariff with a 20% co-payment.	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 85% of Scheme tariff with a 15% co-payment.	proxy. Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of nonformulary medicine shall be covered at 90% of Scheme tariff with a 10% co-payment.
	Subject to: Prior application and approval by the Scheme.	Subject to: Prior application and approval by the Scheme.	Subject to: Prior application and approval by the Scheme.	Subject to: Prior application and approval by the Scheme.
2.3.3 Biological medicine: Biological medicine is a substance that is made from a living organism or its products and is used in the prevention, diagnosis, or treatment of acute and chronic diseases.	Scheme pre-approval is required and out-of-hospital benefits are limited to the treatment of certain PMB conditions, as per the standard of care in the State	Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of R200 964 per beneficiary per financial year.	Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of R402 194 per beneficiary per financial year.	Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of R595 247 per beneficiary per financial year.

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	sector, subject to the			
	provisions of Rule 15.10 of			
	the main rules read with			
	Annexure D.1 of these Rules			
	as per PMB regulations, shall			
	be paid at cost.			
2.3.4 Other high-cost medicine	Benefits shall be at 100% of S	cheme tariff/cost* and subject to	pre-approval.	
2.3.5 Acute medicine	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be subject to the overall day-to-day limit and the following maxima per financial year: M = R10 260 and M1+ = R15 938 Benefits shall be for:
	M = R2 846 and M1+ = R5 890 Benefits shall be for:	M = R3 295 and M1+ = R6 590 Benefits shall be for:	M = R2 197 and M1+ = R4 942 Benefits shall be for:	- Medicine prescribed out of a hospital by a medical practitioner, a contracted Pharmacist Primary Care Drug Therapy (PCDT)

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Medicine prescribed out	- Medicine prescribed out	- Medicine prescribed out	pharmacist, dentist or a
	of a hospital by a medical	of a hospital by a medical	of a hospital by a medical	person authorised thereto
	practitioner, a contracted	practitioner, a contracted	practitioner, a contracted	by law at 90% Scheme tariff
	Pharmacist Primary Care	Pharmacist Primary Care	Pharmacist Primary Care	with a 10% co-payment.
	Drug Therapy (PCDT)	Drug Therapy (PCDT)	Drug Therapy (PCDT)	- Homeopathic remedies,
	pharmacist, dentist or a	pharmacist, dentist or a	pharmacist, dentist or a	injections and herbal
	person authorised thereto	person authorised thereto	person authorised thereto	remedies with nappi
	by law.	by law.	by law at 100% Scheme	code(s) at 90% Scheme
	- Homeopathic remedies,	- Homeopathic remedies,	tariff.	tariff with a 10% co-
	injections and herbal	injections and herbal	- Homeopathic remedies,	payment.
	remedies with nappi	remedies with nappi	injections and herbal	
	code(s).	code(s).	remedies with nappi	
	- Benefits for homeopathic	- Benefits for homeopathic	code(s) at 100% Scheme	
	remedies, injections and	remedies, injections and	tariff.	
	herbal remedies without	herbal remedies without	- Benefits for homeopathic	
	nappi code(s) shall be	nappi code(s) shall be	remedies, injections and	
	paid from the Vested	paid from the Vested	herbal remedies without	
	Medical Savings Account.	Medical Savings Account.	nappi code(s) shall be	
			paid from the Vested	
			Medical Savings Account.	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	The OTC medicine benefit 100% of Scheme tariff from sunscreen, vitamins and m			
 2.3.6 Over-the-counter (OTC) medicine The member may choose how to access OTC medicine benefits: 1. The OTC medicine benefit with a set limit on the PMSA. 	benefits through the Vester 100% Scheme tariff. OR	n reached, the member may ac d Medical Savings Account whe out a limit on the PMSA to accu	ere purchases shall be paid at	100% of the Scheme tariff, subject only to funds being available in the PMSA. Benefit includes, but not limited to, purchases of sunscreen, vitamins and minerals with nappi codes on the Scheme's
2. The OTC medicine benefit without a set limit on the PMSA to accumulate a self-payment gap.		mined by the amount allocated ro-rated if the Member joins aftencess of the aforementioned set	er January, from which OTC	formulary.
	indicated in Rule 2.7 of this	nas accumulated, the day-to-days s Annexure, will contribute towa ng and ultimately closing the self	rds the payment of the self-	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	will only be able to access	the Scheme's day-to-day bene	fits after contributing to the full			
	amount of the self-paymen	t gap.				
	2.3 The cost or Scheme tariff for	or services, whichever is lower,	shall be used in the			
	calculation of the contributi	ion towards the self-payment ga	ap: Non-contributing services			
	or items shall not be taken	into account in this calculation.				
	2.4 Where the annual PMSA is	2.4 Where the annual PMSA is depleted, the Member will be liable for day-to-day claims				
	(i.e. pay out of his own poo					
	2.5 The Member must continu					
	in the self-payment gap, a	s this will inform the Scheme w	hen the Member has fully			
	contributed to the self-pay	ment gap and consequently qu	alifies for the Scheme's day-			
	to-day benefits. The claim	s must be submitted to the Sch	eme not later than the last day			
	of the 4 th (fourth) month fo	llowing the month in which the	relevant health service was			
	rendered.					
2.4. PREVENTATIVE CARE AND	Ronofite shall be at 100% of Sc	chama tariff and DSPs or profor	rod providers			
WELLNESS BENEFITS	Denenia shan be at 100 /0 01 St	Benefits shall be at 100% of Scheme tariff and DSPs or preferred providers.				
2.4.1 Influenza vaccine	1 (one) vaccine per beneficiary	per financial year.				
	Children under 2 (two) years of age:					
2.4.2 Pneumonia programme	- As per the schedule of the Department of Health.					

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	Adult group:					
	- Twice in a lifetime, with a bo	oster if beneficiary is above 65	(sixty-five) years of age.			
	- The Scheme in accordance	- The Scheme in accordance with its protocol, will identify certain high-risk individuals who will be advised to be immunised.				
2.4.3 Travel vaccinations	Bestmed provides cover for ce	rtain mandatory travel vaccine	s for typhoid, yellow fever, tetan	us, meningitis, hepatitis and		
2.4.3 Haver vaccinations	cholera from Scheme risk bene	efits.				
2.4.4 Baby growth and	Children from 0 (zero) up to 2 ((two) years of age:				
development assessments	- 3 (three) assessments per y	year.				
development assessments	- Assessments must be cond	lucted at a pharmacy clinic or b	y a registered nurse.			
2.4.5 Paediatric immunisations	Paediatric vaccines according	to the State recommended pro	gramme for babies and children).		
	Applicable to all females of childbearing age:					
	- Quantity and frequency depending on product up to the maximum of R2 678 per beneficiary per financial year, which					
2.4.6 Female contraceptives	includes all items classified in category of female contraceptives.					
	- Intrauterine device (IUD) – insertion (consultation and procedure) of the device if done by a gynaecologist or GP once every					
	5 (five) years.					
	Benefits are applicable per beneficiary:					
	1. General full mouth examination by a general dentist (incl. gloves and use of sterile equipment for this visit):					
	- For beneficiaries under 12 (twelve) years - twice per financial year.					
2.4.7 Preventative dentistry	- For beneficiaries 12 (twelve) years and older - once per financial year.					
2.4.7 Treventative dentistry	2. Full mouth intra-oral radiographs:					
	All ages, once every 36 (th	irty-six) months.				
	3. Intra-oral radiograph:					
	All ages, 2 (two) x photos p	oer financial year.				

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	Scaling and/or polishing All ages, every 6 (six) mon	ths from the date of service.				
	5. Fluoride treatment:					
	6. Fissure sealing:Beneficiaries up to and inc7. Space maintainers:	6. Fissure sealing: Beneficiaries up to and including 21 (twenty-one) years, the frequency will be in accordance with accepted protocol.				
2.4.8 Mammogram	<u> </u>	denture stage, once per space. older - once every 24 (twenty-fo	ur) months.			
2.4.9 Human Papilloma Virus (HPV) vaccinations	Females 9 (nine) – 26 (twenty-six) years of age: - 3 (three) vaccinations per beneficiary. - Cervarix/Gardasil shall be funded at Mediscor Reference Price (MRP).					
2.4.10 Bone densitometry	No benefit	Once every 24 (twenty-four) m	nonths for all beneficiaries 45 (fo	orty-five) years and older.		
2.4.11 Prostate Specific Antigen (PSA) test: Tariff codes claimed by pathologists or nappi codes claimed by pharmacies in respect of this benefit are included.	Males 50 (fifty) years and older: - Once every 24 (twenty-four) months per beneficiary. - To be done at urologist or GP. Urologist or GP consultation paid from the available consultation benefit.					
2.4.12 PAP smear:	Preventative benefit is subject	to:				
Tariff codes claimed by	- Females 18 (eighteen) years	- Females 18 (eighteen) years and older.				
pathologists or nappi codes	- Once every 24 (twenty-four)	months per beneficiary for PAP	smear tariff code 4566 or 4559.			

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
claimed by pharmacies in respect	- To be done at a gynaecologist or GP.				
of this benefit are included.	- Consultation fee paid from the	he Preventative Care benefit.			
2.4.13 Glaucoma screening	No benefit	Preventative benefit is subject to: - Beneficiaries 50 (fifty) years and older. - Once every 12 (twelve) months per beneficiary. - To be performed by preferred optical network optometrists.			
2.4.14 Tempo programme: Benefits on the Tempo programme can only be accessed when a beneficiary undergoes a lifestyle screening.	 Tempo Lifestyle Screening Beneficiaries 16 (sixteen) years and older 1 (one) per beneficiary per financial year. This includes a biometric screening and lifestyle questionnaire that must be completed at Network pharmacy clinics, onsite at selected Employer groups, or at an accredited Tempo biokineticist, or a Tempo GP. Only participating Employer groups which allow onsite screening and nurses onsite, or allow the Scheme to conduct the lifestyle screening at the workplace. Alternatively, Members can obtain the services from their pharmacy clinics or accredited Tempo biokineticists or nurses. Beneficiaries must complete a lifestyle screening in order to unlock the biokineticist and dietician consultations that f part of the Tempo programme benefits. Fitness and nutritional interventions available to beneficiaries 16 (sixteen) years and older Fitness 1 (one) fitness test at a Tempo biokineticist conducted in person; and 1 (one) follow-up in person or virtual consultation at a Tempo biokineticist to obtain a personalised fitness/exercise p 				

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4				
	Nutrition							
	- 1 (one) nutritional asses	- 1 (one) nutritional assessment at a Tempo dietician; and						
	- 1 (one) follow-up in pers	- 1 (one) follow-up in person or virtual consultation at a Tempo dietician to obtain a personalised diet plan.						
	Benefits shall be at 100% of	Scheme tariff per beneficiary p	per financial year, subject to the	following:				
	Consultations: - 9 (nine) antenatal consultations at either a GP/gynaecologist/midwife 1 (one) post-natal consultation at either a GP/gynaecologist/midwife.							
2.5 MATERNITY BENEFITS	gynaecologist/GP/radiolog	gist. n at 2 nd (second) trimester (be	en 10 (ten) to 12 (twelve) weeks etween 20 (twenty) to 24 (twenty	,				
	Any item categorised as a maternity supplement can be claimed up to a maximum of R139 per claim, once a month, for a maximum of 9 (nine) months.							
2.6 OPTOMETRY BENEFITS	Optometry benefits are available per beneficiary every 24 (twenty-four) months from the date of service. Services rendered by the designated optical network, Preferred Provider Negotiators (PPN), optometrists shall be payable at 100% of contracted fee. Services rendered by a non-network provider shall be paid at 100% Scheme tariff subject to the maxima indicated.							

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	Benefits from a PPN	Benefits from a PPN optometr	st shall be as follows:	Benefits from a PPN
	optometrist shall be as	- Consultations: 1 (one) per	peneficiary at 100% of cost	optometrist shall be as follows:
	follows:	- Spectacle frames or lens e	nhancements limited to R1	- Consultations: 1 (one) per
	- Consultations: 1 (one) per	260		beneficiary at 100% of cost
	beneficiary at 100% of	AND		- Spectacle frames or lens
	cost	- Lenses: standard lenses (i.	e. single vision or bifocal or	enhancements limited to
	- Spectacle frames or lens	multifocal lenses) at 100%	of cost as well as lens	R1 260
	enhancements limited to	enhancements limited to R	750	AND
	R1 210	OR		- Lenses: standard lenses
	AND	- Contact lenses limited to R	2 215	(i.e. single vision or bifocal
	- Lenses: standard lenses			or multifocal lenses) at
	(i.e. single vision or	Benefits from a non-network p	rovider shall be as follows:	100% of cost as well as
	bifocal or multifocal	- Consultations: 1 (one) per	peneficiary limited to R400	lens enhancements limited
	lenses) at 100% of cost	- Spectacle frames or lens e	nhancements limited to R945	to R750
	OR	AND		OR
	- Contact lenses limited to	- Lenses additional lens enh	ancements of R563:	- Contact lenses limited to
	R2 025	Single-vision lenses at R21	5	R2 620
		OR		
	Benefits from a non-network	Bifocal lenses at R460		Benefits from a non-network
	provider shall be as follows:	OR		provider shall be as follows:
		Multifocal lenses at R1 040	(consisting of R810 per base	- Consultations: 1 (one) per
		lens plus R230 per brande	d lens add-on)	beneficiary limited to R400

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Consultations: 1 (one) per	- In lieu of glasses Members	s can opt for contact lenses at	- Spectacle frames or lens
	beneficiary limited to	R2 215		enhancements limited to
	R400			R945
	- Spectacle frames or lens			AND
	enhancements limited to			- Lenses additional lens
	R908			enhancements of R563:
	AND			Single-vision lenses at
	- Lenses:			R215
	Single-vision lenses at			OR
	R215			Bifocal lenses at R460
	OR			OR
	Bifocal lenses at R460			Multifocal lenses at R1 040
	OR			(consisting of R810 per
	Multifocal lenses at R1			base lens plus R230 per
	040 (consisting of R810			branded lens add-on)
	per base lens plus R230			- In lieu of glasses Members
	per branded lens add-on)			can opt for contact lenses
	- In lieu of glasses			at R2 620
	Members can opt for			
	contact lenses at R2 025			
2.7 OUT-OF-HOSPITAL	- Refer to Annexure B.4 for t	the conditions of payment from	the Personal Medical Savings A	ccount (PMSA) and the Vested
BENEFITS	Medical Savings Account.			

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	- Full cross subsidisation between Members shall apply without an annual limit, except in relation to the PMSA.					
	- Day-to-day benefits may be	- Day-to-day benefits may be subject to payment from the PMSA first and shall be indicated as such.				
	- Benefits may be subject to	the annual maxima for the Mem	nber with his Dependant(s) and/	or as provided for on the benefit.		
	- Benefits shall be paid at 10	0% of Scheme tariff/cost*as per	the standard of care in the Stat	te sector.		
	The following combined	The following combined	The following combined	The following combined overall		
	overall limit for day-to-day	overall limit for day-to-day	overall limit for day-to-day	limit for day-to-day benefits		
	benefits shall apply per	benefits shall apply per	benefits shall apply per	shall apply per financial year:		
	financial year:	financial year:	financial year:	Shall apply per illianolar year.		
	M = R13 187 and M1+= R26 373	M = R16 475 and M1+= R32 949	M = R22 015 and M1+= R45 497	M = R43 380 and M1+= R69 954		
2.7.1 GP, nurse and specialist	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of			
consultations	Scheme tariff from the	Scheme tariff from the	Scheme tariff from the	Benefits shall be at 100% of		
Consultations, visits, diagnostic	PMSA. Once the funds in the	PMSA. Once the funds in the	PMSA. Once the funds in the	Scheme tariff subject to the		
examinations, injections and	PMSA have been depleted,	PMSA have been depleted,	PMSA have been depleted,	overall day-to-day limit and the		
emergency unit visits (where a	benefits shall be at 100% of	benefits shall be at 100% of	benefits shall be at 100% of	following maxima per financial		
procedure room was used) with	Scheme tariff subject to the	Scheme tariff subject to the	Scheme tariff subject to the	year:		
General Practitioners, contracted	overall day-to-day limit and	overall day-to-day limit and	overall day-to-day limit and			
Nursing Clinical Services,	the following maxima per	the following maxima per	the following maxima per	M = R6 823 and		
contracted Pharmacist Primary	financial year:	financial year:	financial year:	M1+ = R11 061		
Care Drug Therapy (PCDT)						

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
pharmacists, Specialists,	M = R2 715 and	M = R5 029 and	M = R5 316 and	
Homeopaths and Herbalists.	M1+ = R5 459	M1+ = R10 192	M1+ = R10 773	
2.7.2 Continuous/Flash Glucose Monitoring (CGM/FGM) benefit	Subject to the Medical Aids, apparatus and appliance benefit		Continuous/Flash Glucose Monitoring (CGM/FGM) at 100% of Scheme tariff limited	Continuous/Flash Glucose Monitoring (CGM/FGM) at 100% of Scheme tariff limited
for Diabetics			to R23 218 per family per financial year, subject to Preauthorisation.	to R29 022 per family per financial year, subject to Preauthorisation.
	Basic and specialised	Basic and specialised	Basic and specialised	
	dentistry benefits shall be at	dentistry benefits shall be at	dentistry benefits shall be at	Basic and specialised dentistry
	100% of Scheme tariff from	100% of Scheme tariff from	100% of Scheme tariff from	benefits shall be at 100% of
2.7.2 Pagie and appainlight	the PMSA. Once the funds in	the PMSA. Once the funds in	the PMSA. Once the funds in	Scheme tariff subject to the
2.7.3 Basic and specialised	the PMSA have been	the PMSA have been	the PMSA have been	overall day-to-day limit and the
dentistry	depleted, benefits shall be at	depleted, benefits shall be at	depleted, benefits shall be at	following maxima per financial
Includes basic and specialised	100% of Scheme tariff	100% of Scheme tariff	100% of Scheme tariff	year:
dentistry not defined under	subject to the overall day-to-	subject to the overall day-to-	subject to the overall day-to-	
Preventative dentistry benefits or	day limit and the following	day limit and the following	day limit and the following	M = R15 066 and
Dental / Oral / Jaw surgical benefits.	maxima per financial year:	maxima per financial year:	maxima per financial year:	M1+ = R25 428
	M = R4 998 and	M = R8 377 and	M = R9 027 and	Specialised dentistry benefits
	M1+ = R10 142	M1+ = R16 756	M1+ = R16 829	include:

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	Specialised dentistry benefits	Specialised dentistry	Specialised dentistry benefits	- Prosthodontics services
	include:	benefits include:	include:	(crowns, bridges, inlays,
	- Prosthodontics services	- Prosthodontics services	- Prosthodontics services	veneers and dentures);
	(crowns, bridges, inlays,	(crowns, bridges, inlays,	(crowns, bridges, inlays,	- Periodontics services (gum
	veneers and dentures);	veneers and dentures);	veneers and dentures);	diseases);
	- Periodontics services (gum	- Periodontics services (gum	- Periodontics services (gum	- Orthodontic services
	diseases);	diseases);	diseases);	(correction of irregular teeth
	- Orthodontic services	- Orthodontic services	- Orthodontic services	by means of braces, retainers
	(correction of irregular teeth	(correction of irregular teeth	(correction of irregular teeth	or similar) for beneficiaries
	by means of braces,	by means of braces,	by means of braces,	over the age of 18 (eighteen)
	retainers or similar	retainers or similar) for	retainers or similar) for	years are subject to
	treatment) are	beneficiaries over the age of	beneficiaries over the age of	Pre-authorisation; and
	subject to	18 (eighteen) years are	18 (eighteen) years are	- Dental implants, implant
	Pre-authorisation; and	subject to	subject to	costs and all laboratory costs
	- Dental implants, implant	Pre-authorisation; and	Pre-authorisation; and	related to the aforementioned
	costs and all laboratory	- Dental implants, implant	- Dental implants, implant	services.
	costs related to the	costs and all laboratory	costs and all laboratory	
	aforementioned services.	costs related to the	costs related to the	
		aforementioned services.	aforementioned services.	
		Orthodontic services	Orthodontic services	Orthodontic services
		(correction of irregular teeth	(correction of irregular teeth	(correction of irregular teeth by
		by means of braces,	by means of braces,	means of braces, retainers, or

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
		retainers, or similar	retainers, or similar	similar treatment) for
		treatment) for beneficiaries	treatment) for beneficiaries	beneficiaries up to 18
		up to 18 (eighteen) years of	up to 18 (eighteen) years of	(eighteen) years of age.
		age.	age.	
				Pre-authorisation is required
		Pre-authorisation is required	Pre-authorisation is required	and benefits shall be at 100%
		and benefits shall be at	and benefits shall be at	of Scheme tariff limited to R12
		100% of Scheme tariff.	100% of Scheme tariff.	770 per event per financial
		Claims shall be paid from the	Claims shall be paid from the	year, subject to the overall
		PMSA first. Once the funds	PMSA first. Once the funds	day-to-day limit.
		in the PMSA have been	in the PMSA have been	
		depleted, benefits shall be	depleted, benefits shall be	
		limited to R8 126 per event	limited to R10 448 per event	
		per financial year, subject to	per financial year, subject to	
		the overall day-to-day limit.	the overall day-to-day limit.	
2.7.4 Modical aida apparatus	Benefits shall be at 100% of	Benefits shall be at 100% of S	cheme tariff from the PMSA.	Benefits shall be at 100% of
2.7.4 Medical aids, apparatus	Scheme tariff from the	Once the funds in the PMSA h	ave been depleted, benefits	Scheme tariff subject to the
and appliances, including	PMSA. Once the funds in the	shall be at 100% of Scheme ta	ariff subject to the overall day-	overall day-to-day limit and
wheelchairs and hearing aids	PMSA have been depleted,	to-day limit and R12 640 per family per financial year for		R12 640 per family per
Dro outhorization must be obtained	benefits shall be at 100% of	appliances that shall include a	ny of the items listed below:	financial year for appliances
Pre-authorisation must be obtained	Scheme tariff subject to the			that shall include any of the
for all hearing aid devices fitted	overall day-to-day limit and	- Back, leg, arm and neck sup	port;	items listed below:

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
and the following documentation is	R13 934 per family per	- Surgical footwear;	I	
required:	financial year for appliances	- Crutches;		- Back, leg, arm and neck
	that shall include any of the	- Elastic stockings;		support;
- A fully detailed audiogram;	items listed below:	- Repair work on artificial limbs	s, wheelchairs, etc.;	- Surgical footwear;
- A comprehensive quotation,		- Stoma products, and		- Crutches;
which includes, inter alia, the	- Back, leg, arm and neck	- Oxygen and Diabetic supplie	s for non-PMB conditions.	- Elastic stockings;
product name, clinical details	support;			- Repair work on artificial
(i.e. behind the ear, in the ear,	- Wheelchairs;			limbs, wheelchairs, etc.;
custom) and the number of	- Surgical footwear;			- Stoma products,
devices to be fitted;	- Crutches;			- Oxygen supplies and Diabetic
- NAPPI code(s);	- Elastic stockings;			supplies for non-PMB
- Motivation for obtaining a	- Repair work on artificial			conditions; and
hearing aid device; and	limbs, wheelchairs, etc.; and			- Insulin pump consumables.
- In the case of providers who are	- Stoma products, Oxygen	Whoolehairs at 100% of Schor	me tariff limited to R17 094 per f	family every 19 (forty eight)
not contracted with the Scheme,	and Diabetic supplies for	months.	ne tann innited to ICT7 054 per i	arrilly every 40 (forty-eight)
the product serial number(s) of	non-PMB conditions.	monuis.		
the hearing aid device(s).	Hearing aids and/or repair at	Hearing aids and/or repair at	Hearing aids and/or repair at	Hearing aids and/or repair at
	100% of Scheme tariff limited	100% of Scheme tariff	100% of Scheme tariff limited	100% of Scheme tariff limited
	to R9 678 per family once	limited to R32 000 per	to R32 000 per beneficiary	to R35 000 per beneficiary
	every 24 (twenty-four)	beneficiary every 24 (twenty-	every 24 (twenty-four)	every 24 (twenty-four) months.
	months.	four) months.	months.	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4.	Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4.	Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4.	Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4. Insulin pump, excluding consumables, at 100% of Scheme tariff limited to R50 806 per beneficiary every 24 (twenty-four) months. Preauthorisation is required.
2.7.5 Supplementary services Benefits includes services rendered by physiotherapists, masseurs, chiropractors, osteopaths, orthoptists, audiologists/hearing aid acousticians, occupational therapists, podiatrists/chiropodist, dieticians, speech therapists, biokinetics, private nursing (stoma therapy nursing, obtaining of	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and the following maxima per financial year: M = R6 823 and M1+ = R13 430

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
specimen, observations and	M = R5 329 and	M = R3 844 and	M = R3 247 and	
administration of medication, immunisations and IV's), psychiatric treatment,	M1+ = R11 061	M1+ = R7 688	M1+ = R6 823	
2.7.6 Wound care benefit Includes dressings and negative pressure wound therapy (NPWT) treatment and nursing services out of hospital.	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and R4 381 per family per	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and R7 882 per family per	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and R10 983 per family per	Benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and R16 663 per family per financial year.
2.7.7 Basic radiology and pathology	financial year. Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and the following maxima per financial year: M = R3 950 and M1+ = R7 901		financial year. Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and	Benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and the following maxima per financial year: M = R6 823 and M1+ = R13 430

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
			the following maxima per				
			financial year:				
			M = R4 310 and				
			M1+ = R8 546				
2.7.8 MHC Back and Neck Programme	Benefits shall be payable at 100% of contracted fee and are applicable to all ages – subject to Pre-authorisation:						
	- Applicable to beneficiaries with serious back or neck problems that may require surgery and use of this programme is in lieu						
	of surgery.						
	- Preferred providers, i.e. DBC or Workability clinics.						
	- The Scheme may identify appropriate participants for evaluation at a DBC or Workability clinic.						
	Based on the first assessment, a rehabilitation treatment plan is drawn up and initiated over an uninterrupted period that will						
	be specified by the provider.						
2.7.9 Rehabilitation after trauma							
Benefits for rehabilitation shall be							
aimed at the recovery of impeded	Benefits shall be payable at 100% of Scheme tariff/cost*.						
vital functions immediately after							
trauma such as a stroke or heart							
attack.							

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.