## ANNEXURE B.3 – BENEFIT OPTIONS 2025 RHYTHM RANGE

## 3.1 GENERAL CONDITIONS OF THE BENEFIT OPTIONS

- **3.1.1** Members are entitled to the benefits indicated in this Annexure B of the registered Rules during a financial year, which shall run from 1 January to 31 December, and such benefits extend through the Member to his Dependant(s). A Member shall no later than 31 December prior to the year upon which it is intended that the change take place, elect in writing to participate in any one of the available options.
- **3.1.2** The Scheme's benefits on accounts properly lodged in terms of Rule 15 of the registered Rules shall be granted as shown in each paragraph and/or benefit options hereunder and the Member shall be liable for the difference between the Scheme's benefits and the full amount of the account.
- **3.1.3** No benefits shall be granted on accounts reaching the Scheme after the last day of the 4th (fourth) month following the date on which the service was rendered.
- **3.1.4** Granting of benefits for these network-restricted benefit options shall be subject to, but not limited to, treatment protocols, funding guidelines, preferred providers, Rhythm Network providers and designated service providers (DSP) network, the Mediscor Reference Price (MRP) on all medicine where applicable and medicine formularies accepted by the Scheme. Benefits shall be subject to the exclusions referred to in Annexure C of the registered Rules.

- **3.1.5** Where a maximum amount of benefits has been imposed per financial year, the benefits shall be calculated at the maximum for the financial year in which the service was rendered. The maximum benefits for which a Member and/or his Dependant(s) qualify shall be determined in accordance with the actual membership status at the date on which the service is rendered.
- 3.1.6 A Member and/or his Dependant(s) shall be entitled to pro-rata benefits calculated from the date of enrolment up to the end of the financial year in which they join the Scheme, and shall include a benefit cycle, shown on the applicable benefit, which is effective from the date of service.
- **3.1.7** Where an account has been paid by the Member, such specified account plus proof of payment must be submitted to the Scheme before the last day of the 4<sup>th</sup> (fourth) month following the date on which the service was rendered. The Scheme will then refund the Member the applicable benefit amount.
- **3.1.8** Payment of accounts is restricted to the maximum amount of the benefit entitlement in terms of the applicable benefit and option elected. Benefits shall be paid as follows (whichever is applicable):
  - **3.1.8.1** At 100% of Scheme tariff, which refers to the tariff approved annually by the Board of Trustees or the negotiated rate for hospitals and designated or preferred service providers.
  - **3.1.8.2** Notwithstanding any provisions to the contrary in this Annexure, accounts in respect of the diagnosis, treatment and care of Prescribed Minimum Benefits (PMBs), as per the standard of care in the State sector, shall be payable at cost, without deductibles or the use of co-payments, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules, as per PMB regulations: Provided that:
    - **3.1.8.2.1** Payments shall first be from the specified limit(s) on the applicable benefit before continued funding in respect of PMB may be accessed.

	HEALTHCARE SERVICES	RHYTHM1	RHYTHM2	
3.2 HO	SPITAL, HOSPITAL-RELATED BENEFI	TS AND OTHER MAJOR MEDICAL EXPENSES		
	I hospital and hospital-related benefits sha dicated.	all be subject to Pre-authorisation, major medical	expenses which require Pre-authorisation shall be	
	omprehensive benefits are offered for all p e day of admission up to and including the	· ·	y services rendered during hospitalisation, i.e. from	
- No		, ,	re-authorisation and an authorisation number have no	
•	<ul> <li>In the event of planned major operations and dental procedures, Members are advised to obtain Pre-authorisation at least 2 (two) weeks in advance to ensure that the Member is aware of applicable benefits, limits, network restrictions, etc., before the event.</li> </ul>			
•	In an emergency, on the 1 <sup>st</sup> (first) workin Scheme.	ng day after admission to a hospital, or at the first	reasonable opportunity as may be determined by the	
	Late authorisations will be subject to, but not limited to, clinical review, application of rules, benefits, protocols, funding guidelines, as well as the PMB status of the services rendered.			
			te hospital or day clinic but the treatment cost exceed	
ex	•	the authorised treatment cost shall be granted an excess costs were as a direct result of treatment		
	•	mputer tomographic studies shall be granted if an st) working day after admission to a hospital, by th		

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
- Full cross subsidisation between Membe	rs shall apply without an annual limit.	
- The Scheme's list of Hospital Network DS	SP (contracted private hospitals) and designated	and preferred service providers available on the
Scheme's website or via the Contact Cer	ntre, shall be applicable to benefits.	
- Co-payments:		
<ul> <li>A co-payment of a specified amount in</li> </ul>	ndicated in Rule 3.2.28 per hospital admission sha	all apply on the following:
<ul> <li>Arthroscopic procedures</li> </ul>		
<ul> <li>Back and neck surgery</li> </ul>		
• Laparoscopic procedures		
<ul> <li>Colonoscopies</li> </ul>		
<ul> <li>Cystoscopies</li> </ul>		
<ul> <li>Gastroscopies</li> </ul>		
<ul> <li>Hysteroscopies</li> </ul>		
<ul> <li>Sigmoidoscopies</li> </ul>		
<ul> <li>Extraction of wisdom teeth</li> </ul>		
<ul> <li>A co-payment of a specified amount in</li> </ul>	ndicated in Rule 3.2.16 per scan shall apply for M	RI and CT scans conducted whether in or out of hospita
<ul> <li>A co-payment of a specified amount in</li> </ul>	ndicated in Rule 3.2.27 shall be incurred per even	t if a day procedure is done in an acute hospital that is
not a day hospital. If a DSP is used an	nd the DSP does not work in a day hospital, the p	rocedure shall be paid in full if it is done in an acute
hospital, if it is arranged with the Sche	me before the time.	
<ul> <li>A co-payment of a specified amount in</li> </ul>	ndicated in Rule 3.2.28 shall apply on the Rhythm	1 and Rhythm2 benefit options for the voluntary use of
non-designated Hospital Network, i.e.	where a Member or his Dependant(s) voluntarily	choose not to make use of a hospital forming part of the
Hospital Network.		

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.2.1 Hospitalisation:		
Pre-authorisation required for accommodation	Benefits shall be limited to the treatment of	Benefits shall be at 100% of Scheme tariff/cost*.
(hospital stay) in a general ward, intensive-	PMB conditions and to DSP Network.	DSP Network applies.
care and high-care unit, theatre and material.		
<b>3.2.2 Take-home medicine:</b> Medicine supplied by the hospital when a patient is discharged.	<ul> <li>Medicine prescribed by the treating provider for a patient discharged from hospital, relating to the admission, to take home will be paid at 100% of Scheme tariff/cost* for a maximum supply of 7 (seven) days provided that: <ul> <li>the medicine is claimed as part of the hospital account; or</li> <li>the medicine shall be limited to R150 if claimed from a retail pharmacy on the date of discharge.</li> </ul> </li> <li>No benefit shall be awarded if medicine is not claimed on the date of discharge from hospital.</li> </ul>	
3.2.3 Biological medicine during hospitalisation Biological medicine is a substance that is made from a living organism or its products and is used in the prevention, diagnosis, or treatment of acute and chronic diseases.	Benefits shall be limited to the treatment of PMB conditions and to DSP Network.	Benefits shall be at 100% of Scheme tariff/cost*, subject to Pre-authorisation and limited to R17 414 per family per financial year.
3.2.4 Treatment in mental health clinics	Benefits shall be limited to the treatment of PMB conditions at DSPs and subject to the length of stay limited to 21 (twenty-one) days	Benefits shall be at 100% of Scheme tariff/cost*, subject to the length of stay limited to 21 (twenty- one) days per beneficiary per financial year in

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	per beneficiary per financial year in hospital	hospital including inpatient electro-convulsive
	including inpatient electro-convulsive therapy	therapy and inpatient psychotherapy, OR 15 (fifteen)
	and inpatient psychotherapy, OR 15 (fifteen)	contact sessions for out-patient psychotherapy per
	contact sessions for out-patient psychotherapy	beneficiary per financial year, Pre-authorisation and
	per beneficiary per financial year and Pre-	DSP Network.
	authorisation.	
	Benefits shall be limited to the treatment of PME	3 conditions and subject to the following:
3.2.5 Treatment of chemical and substance abuse	<ul> <li>e - Pre-authorisation;</li> <li>- DSP Network; and</li> <li>- The length of stay shall be limited to 21 (twenty-one) days for in-hospital management per beneficiary per financial year.</li> </ul>	
<b>3.2.6 Consultations and procedures</b> : Consultations, visits, operations, surgical procedures and anaesthetics for surgical procedures during hospitalisation. Pre- authorisation must be obtained.	Benefits shall be limited to the treatment of PMB conditions and to DSP Network.	Claims submitted by General Practitioners (GPs) and specialists for treatment during hospitalisation shall be paid at 100% of Scheme tariff/cost <sup>*</sup> . DSP Network applies.
3.2.7 Organ transplants (in and/or out of	f Benefits shall be limited to the treatment of certain PMB conditions as per the standard of	
hospital):	State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these	
Pre-authorisation must be obtained.	Rules underlined by PMB regulations, and shall be paid at cost.	

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
<b>3.2.8 Stem cell transplants (in and/or out of hospital):</b> Pre-authorisation must be obtained.	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules, and shall be paid at cost as per PMB regulations. The donor search and related costs shall be limited to the Scheme approved amount per financial year.	
3.2.9 Blood transfusion 3.2.10 Dental / Oral / Jaw surgery	<ul> <li>Blood, operators' fees, transport charges and apparatus payable at 100% of Scheme tariff/cost*.</li> <li>Pre-authorisation must be obtained for any surgical procedure that needs to be performed in a theatre and shall be payable at 100% Scheme tariff.</li> <li>The treatment of certain PMB conditions, as per the standard of care in the State sector shall be</li> </ul>	
3.2.10.1 Dental and oral surgery (in and/or	paid at cost, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB regulations.	
out of hospital)	No benefit, except in respect of PMB conditions.	
3.2.10.2 Major maxillo-facial surgery, strictly related to certain conditions	No benefit, except in respect of PMB conditions	
3.2.11 Prosthesis Benefits	<ul> <li>Benefits are subject to the following:</li> <li>Pre-authorisation;</li> <li>Limited to DSPs only;</li> </ul>	<ul> <li>Benefits are subject to the following:</li> <li>Pre-authorisation;</li> <li>Preferred providers or DSPs;</li> <li>Services for non-PMB conditions shall be based on</li> </ul>
	<ul> <li>Services for non-PMB conditions shall be based on Scheme tariff or contracted fee</li> </ul>	Scheme tariff or contracted fee and may be subject to exclusions for joint replacement surgery; and

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	and may be subject to exclusions for joint	- The treatment of certain PMB conditions, as per
	replacement surgery; and	the standard of care in the State sector shall be
	- The treatment of certain PMB conditions, as	paid at cost, subject to the provisions of Rule 15.10
	per the standard of care in the State sector	of the main rules read with Annexure D.1 of these
	shall be paid at cost, subject to the	Rules as per PMB regulations.
	provisions of Rule 15.10 of the main rules	
	read with Annexure D.1 of these Rules as	
	per PMB regulations.	
	Benefits shall be limited to the treatment of	Benefits shall not be pro-rated and shall be paid at
	PMB conditions and DSPs. Benefits shall not	100% of Scheme tariff/cost* limited to the overall limit
	be pro-rated and shall be paid at 100% of	of R64 208 per family per financial year.
<b>3.2.11.1 Prosthesis – Internal</b> Prosthesis surgically implanted during operations for the replacement of parts of the human body for functional medical reasons, including delivery systems and related items.	Scheme tariff/cost* limited to the overall limit of	
	R64 208 per family per financial year.	Sub-limits per beneficiary per financial year:
	Sub-limits per beneficiary per financial year:	- Vascular prosthesis shall be limited to R54 915;
		- Pacemaker (single and dual chambers) limited to
	- Vascular prosthesis shall be limited to R54	R51 998 and DSP prices;
	915;	- Endovascular and catheter-based procedures are
	- Pacemaker (single and dual chambers)	subject to the Vascular prosthesis sub-limit and
	limited to R51 998 and DSP prices;	DSP prices;

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- Endovascular and catheter-based	- Spinal prosthesis including artificial disk (single
	procedures are subject to the Vascular	level based) shall be limited to R31 815;
	prosthesis sub-limit and DSP prices ;	- Drug-eluting stents are subject to the Vascular
	- Spinal prosthesis including artificial disk	prosthesis sub-limit and DSP prices;
	(single level based) shall be limited to	- Mesh shall be limited to R11 636;
	R31 815;	- Gynaecological/Urological prosthesis shall be
	- Drug-eluting stents are subject to the	limited to R9 611;
	Vascular prosthesis sub-limit and DSP	- Lens implant shall be limited to R6 681 a lens per
	prices;	eye;
	- Mesh shall be limited to R11 636;	- Functional prosthesis – items utilised towards
	- Gynaecological/Urological prosthesis shall	treating or supporting a bodily function - shall be
	be limited to R9 611;	limited to R34 047.
	- Lens implant shall be limited to R6 681 a	
	lens per eye;	
	- Functional prosthesis – items utilised	
	towards treating or supporting a bodily	
	function - shall be limited to R34 047.	
3.2.11.2 Prosthesis – External:		1
Prosthesis used after operations for the		
replacement of parts of the human body for	No benefit, except in respect of PMB conditions	
functional medical reasons, including delivery		
systems and related items. A list of prostheses		

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2	
covered by the Scheme can be requested			
from the Scheme.			
	No benefit for joint replacement surgery, except	for PMBs, subject to the following prosthesis limits,	
	that form part of the Prosthesis – Internal overall limit, at 100% contracted fees:		
	- Hip prosthesis and other major joints shall be	limited to R32 607;	
3.2.11.3 Exclusions on joint replacement	- Knee prosthesis shall be limited to R41 226; a	and	
surgery for non-PMB conditions	- Other minor joints shall be limited to R15 441		
	Functional nasal surgery and surgery procedure	es where CNS stimulators are used for example	
	epilepsy, Parkinsonism, etc. will be excluded from benefits except for PMB conditions.		
3.2.12 Breast surgery for cancer	Treatment of the unaffected (non-cancerous) breast shall be limited to PMB provisions and is subject		
	to Pre-authorisation and funding guidelines.		
		Benefits shall be at 100% of Scheme tariff/cost*	
	Benefits shall be limited to the treatment of PMB	limited to R7 901 per family per financial year for	
3.2.13 Orthopaedic and medical appliances	conditions and DSPs for back, leg, arm and	medically necessary appliances subject to PMB level	
during hospitalisation	neck support, crutches, surgical footwear	of care for the items listed below, if prescribed by a	
Pre-authorisation must be obtained.	(excluding health footwear) and elastic	medical practitioner and where such a prescription	
Appliances directly related to the hospital	stockings provided directly related to the	directly relates to the admission and provided before	
admission and/or procedure.	admission and provided before discharge from	discharge from hospital.	
	hospital.		
		- Back, leg, arm and neck support;	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		- Crutches;
		- Surgical footwear (excluding health footwear);
		- Elastic stockings;
		- Oxygen, diabetic and stoma aids continually
		essential for the medical treatment of the patient;
		and
		- Medical apparatus continually essential for the
		medical treatment of the patient.
	Benefits shall be limited to the treatment of	
	certain PMB conditions as per the standard of	Benefits shall be at 100% of Scheme tariff/cost*.
3.2.14 Pathology during hospitalisation	care in the State sector, subject to the	
5.2.14 Fallology during hospitalisation	provisions of Rule 15.10 of the main rules read	
	with Annexure D.1 of these Rules underlined	
	by PMB regulations, and shall be paid at cost.	
	Benefits shall be limited to the treatment of	
	certain PMB conditions as per the standard of	
3.2.15 Basic radiology during	care in the State sector, subject to the	Benefits shall be at 100% of Scheme tariff/cost <sup>*</sup> .
hospitalisation	provisions of Rule 15.10 of the main rules read	
	with Annexure D.1 of these Rules underlined	
	by PMB regulations, and shall be paid at cost.	

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		Benefits shall be at 100% of Scheme tariff/cost*
3.2.16 Specialised diagnostic imaging (in		limited to a combined in and out of hospital benefit of
and/or out of hospital):	Benefits shall be limited to the treatment of	R18 000 per family per financial year, subject to the
MRI scans, CT scans and nuclear/isotope	certain PMB conditions as per the standard of	following:
studies.	care in the State sector, subject to the	- A co-payment of R2 600 per scan for MRI scans,
PET scans are only included as indicated per	provisions of Rule 15.10 of the main rules read	CT scans and nuclear/isotope studies, except for a
the benefit option.	with Annexure D.1 of these Rules underlined	PMB condition.
Pre-authorisation must be obtained for all	by PMB regulations, and shall be paid at cost.	
specialised diagnostic imaging benefits.		PET scans are excluded, except for a PMB
		condition.
	Benefits shall be limited to the treatment of	
2.2.47 Openlagy happility (in an aut of	certain PMB conditions as per the standard of	Oncology Programme.
3.2.17 Oncology benefits (in or out of	care in the State sector, subject to the	Benefits shall be at 100% of Scheme tariff/cost*,
hospital)	provisions of Rule 15.10 of the main rules read	subject to Pre-authorisation and designated or
Pre-authorisation must be obtained .	with Annexure D.1 of these Rules underlined	preferred service providers.
	by PMB regulations, and shall be paid at cost.	
3.2.18 Peritoneal dialysis and	Benefits shall be limited to the treatment of	Benefits shall be at 100% of Scheme tariff/cost*,
haemodialysis (in or out of hospital)	certain PMB conditions as per the standard of	subject to Pre-authorisation and designated or
Pre-authorisation must be obtained .	care in the State sector, subject to the provisions of Rule 15.10 of the main rules read	preferred service providers.

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	with Annexure D.1 of these Rules underlined	
	by PMB regulations, and shall be paid at cost.	
<b>3.2.19 HIV/AIDS benefits (in or out of hospital)</b> Pre-authorisation must be obtained .	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules underlined by PMB regulations, and shall be paid at cost.	Benefits shall be at 100% of Scheme tariff/cost <sup>*</sup> , subject to Pre-authorisation and designated or preferred service providers.
3.2.20 Confinements	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State sector, and emergency caesarean sections (C-sections) subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules underlined by PMB regulations, and shall be paid at cost.	<ul> <li>Benefits shall be at 100% of Scheme tariff/cost*,</li> <li>even if the baby dies before registration, for the following: <ul> <li>Medical practitioners;</li> <li>Nursing home and hospital fees in accordance with the provisions of the "Hospitalisation" benefit;</li> <li>Midwife assisted births in an Active Hospital Birth Unit or home confinement by a midwife. Transport fees, hospital facility fees, renting of a birth pool, medical disposables or medication, antenatal consultations, doulas and</li> </ul> </li> </ul>

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		<ul> <li>breastfeeding support shall be excluded from benefits if these are not PMB level of care; and</li> <li>Midwife assisted births at a private midwife birth house. Transport fees, renting of a birth pool, antenatal consultations, doulas and breastfeeding supports shall be excluded from benefits if these are not PMB level of care.</li> </ul>
3.2.21 Refractive surgery and other procedures done to improve or stabilise vision, except for cataracts Pre-authorisation must be obtained.	No benefit, except in respect of PMB conditions	5
3.2.22 Supplementary Services during hospitalisation	Benefits shall be limited to the treatment of PMB conditions and DSPs, provided that the claim is related to the hospital admission of the patient and is in line with the Scheme funding guidelines and protocols, for supplementary services which include services rendered by physiotherapists, masseurs, chiropractors, osteopaths, orthoptists, audiologists/hearing aid acousticians, occupational therapists,	Benefits shall be at 100% of Scheme tariff/cost*, provided that the claim is related to the hospital admission of the patient and is in line with the Scheme funding guidelines and protocols, for supplementary services which include services rendered by physiotherapists, masseurs, chiropractors, osteopaths, orthoptists, audiologists/hearing aid acousticians, occupational therapists, podiatrists/chiropodist, dieticians, speech

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	podiatrists/chiropodist, dieticians, speech therapists, biokinetics, stoma therapist and social workers.	therapists, biokinetics, stoma therapist and social workers.
<b>3.2.23 Alternatives to hospitalisation (i.e. procedures done in the doctor's rooms)</b> Pre-authorisation must be obtained.	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules underlined by PMB regulations, and shall be paid at cost.	<ul> <li>Benefits shall be at 100% of Scheme tariff subject to:</li> <li>Pre-authorisation;</li> <li>Step-down facilities approved by the Scheme; and</li> <li>Services must be rendered by registered private nurses and hospices.</li> </ul>
<b>3.2.24 Advanced illness benefit</b> Pre-authorisation must be obtained.	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules underlined by PMB regulations, and shall be paid at cost.	Benefits shall be at 100% of Scheme tariff/cost <sup>*</sup> limited to R69 654 per beneficiary per financial year, subject to Pre-authorisation and treatment plan.
3.2.25 Ambulance and emergency evacuation services	<ul> <li>Benefits shall be subject to:</li> <li>Provision of benefits by Netcare 911, as the services.</li> </ul>	Scheme's capitated preferred provider for ambulance

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- Benefits shall only be payable if the evacuation service was involuntarily requested and delivered	
	by a service provider other than the preferred	provider: Provided that services in respect of PMB
	conditions shall be payable at cost, without d	eductibles or the use of co-payments, subject to the
	provisions of Rule 15.10 of the main rules rea	ad in conjunction with Annexure D.1 of these Rules,
	as shall be evaluated by the Scheme.	
	In addition to the provisions for foreign claims re	ferred to in Rule 16.12 of the registered Bestmed
	Rules, the Member and his Dependant(s) qualify	for additional benefits which shall be at 100%
	contracted tariff subject to the following:	
3.2.26 International emergency medical cover	<ul> <li>international travel insurance.</li> <li>Cover for leisure and business travel for eme</li> <li>Leisure travel is limited to 90 (ninety) day States of America (USA) for a family i.e. N</li> </ul>	s and R1 million cover for travelling to the United Member and Dependant(s). All other countries are
	<ul> <li>covered up to 90 (ninety) days for R5 million for a family i.e. Member and Dependant(s).</li> <li>Business travel is limited to 60 (sixty) days and R1 million cover for travelling to the USA for a family i.e. Member and Dependant(s). All other countries are covered up to 60 (sixty) days for R5 million for a family i.e. Member and Dependant(s).</li> </ul>	
- A Member must give at least 48 (forty-eight) hours in advance when he and/or his l are traveling overseas. Failure to notify to do so will result in claims being rejected.		

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		RHYTHM2 /e planned procedures undergone outside of South Day procedures at a day hospital or day clinic facility shall be funded at 100% of Scheme tariff/cost <sup>*</sup> , subject to: - Pre-authorisation; - Protocols and funding guidelines; and - DSPs and preferred providers
3.2.27 Day procedures at a day hospital facility	<ul> <li>Colonoscopy – refer to Rule 3.2.28 for an applicable procedure-specific co-payment</li> <li>Gastroscopy – refer to Rule 3.2.28 for an applicable procedure-specific co-payment</li> <li>Myringotomy and grommet insertion</li> <li>Sterilisation (male and female)</li> <li>Tonsillectomy</li> </ul> Benefits shall be subject to: <ul> <li>Pre-authorisation;</li> </ul>	A co-payment of R2 746 shall be incurred per event if a day procedure is done in an acute hospital that is not a day hospital. If a DSP is used and the DSP does not work in a day hospital, the procedure shall be paid in full if it is done in an acute hospital, if it is arranged with the Scheme before the time.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- Protocols and funding guidelines; and	
	- DSPs for PMBs	
	A co-payment of R2 746 shall be incurred per	
	event if a day procedure is done in an acute	
	hospital that is not a day hospital. If a DSP is	
	used and the DSP does not work in a day	
	hospital, the procedure shall be paid in full if it	
	is done in an acute hospital, if it is arranged	
	with the Scheme before the time.	
	Voluntary use of a non-designated Hospital Network co-payment:	
	A co-payment of R14 364 shall apply on the Rt	withm1 and Rhythm2 benefit options for the voluntary
	A co-payment of R14 364 shall apply on the Rhythm1 and Rhythm2 benefit options for the volun use of a non-designated Hospital Network, i.e. where a Member or his Dependant(s) voluntarily choose not to make use of a hospital forming part of the Hospital Network.	
	Procedure-specific co-payments	Procedure-specific co-payments
3.2.28 Co-payments	r rocedure-specific co-payments	rocedure-specific co-payments
	The co-payments indicated below shall apply	The co-payments indicated below shall apply to all
	to all procedures, except with respect to a	procedures, except with respect to a PMB condition:
	PMB condition:	- Arthroscopic procedures - R3 660
	- Colonoscopies - R2 000	- Back and neck surgery - R3 660
	- Gastroscopies - R2 000	- Laparoscopic procedures - R3 660

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		- Colonoscopies - R2 000
	A co-payment of R2 746 shall be incurred per	- Cystoscopies - R2 000
	event if a day procedure is done in an acute	- Gastroscopies - R2 000
	hospital that is not a day hospital. If a DSP is	- Hysteroscopies - R2 000
	used and the DSP does not work in a day	- Sigmoidoscopies - R2 000
	hospital, the procedure shall be paid in full if it	- Extraction of wisdom teeth - R2 500
	is done in an acute hospital, if it is arranged	
	with the Scheme before the time.	A co-payment of R2 746 shall be incurred per event
		if a day procedure is done in an acute hospital that is
		not a day hospital. If a DSP is used and the DSP
		does not work in a day hospital, the procedure shall
		be paid in full if it is done in an acute hospital, if it is
		arranged with the Scheme before the time.

## **3.3. MEDICINE BENEFITS**

Benefits for chronic, high-cost medicine, acute and over-the-counter (OTC) medicine shall be subject to:

- Prior application and approval by the Scheme where indicated.
- The Scheme treatment protocols and clinical funding guidelines. Motivations and reports by appropriate medical practitioners may be requested by the Scheme.
- The Scheme's formulary (medicine list), where applicable.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
- Where medicines have generic alternativ	ves registered with the South African Health Produ	ucts Regulatory Authority (SAHPRA), the Scheme will
reimburse those medicines up to the MR	P for that active ingredient.	
- Benefit amount for medicine will be calcu	lated at Single Exit Price (SEP), plus the dispens	ing fee as negotiated by the Scheme, plus VAT.
- DSPs may apply - Members choosing th	e Network options are required to make use of So	cheme-contracted pharmacies to obtain their medicine.
- Each prescription or repeat prescription	shall be limited to one month's supply per benefic	iary. The Scheme may, at its sole discretion and
according to the relevant protocols, gran	t an advance supply of medicine upon receipt of t	he relevant application.
3.3.1 Chronic medicine not listed on the		
chronic disease list ("non-CDL medicine")	No benefit	
3.3.2 Medicine for PMB conditions including the conditions listed on the chronic disease list (CDL)	Medicine on the formulary shall be covered at 100% of Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 70% of Scheme tariff with a 30% co-payment.	
<b>3.3.3 Biological medicine out of hospital:</b> Biological medicine is a substance that is made from a living organism or its products and is used in the prevention, diagnosis, or treatment of acute and chronic diseases.	Benefits are subject to prior application and approval by the Scheme.         Scheme pre-approval is required and out-of-hospital benefits are limited to the treatment of certain PMB conditions, as per the standard of care in the State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB regulations, shall be paid at cost.	
3.3.4 Other high-cost medicine out of hospital		pital benefits are limited to the treatment of certain he State sector, subject to the provisions of Rule

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	15.10 of the main rules read with Annexure D.1	of these Rules as per PMB regulations, shall be paid
	at cost.	
	Benefits shall be at 100% of Scheme tariff, for:	
	- Medicine on the formulary prescribed out of	a hospital by a medical practitioner, a dentist or a
3.3.5 Acute medicine	person authorised thereto by law.	
	- Certain formulary medicines may be subject	to annual quantity limits.
	- No benefit shall apply to non-formulary acute	e medicine.
	Benefits shall be at 100% of Scheme tariff up	Benefits shall be at 100% of Scheme tariff up to the
	to the limit of R240 per family per annum,	limit of R350 per family per annum, limited to R120
	limited to R120 per event, at a preferred	per event, at a preferred provider pharmacy network.
3.3.6 Over-the-counter (OTC) medicine	provider pharmacy network. Benefit includes	Benefit includes purchases of sunscreen, vitamins
	purchases of sunscreen, vitamins and	and minerals with nappi codes on the Scheme's
	minerals with nappi codes on the Scheme's	formulary.
	formulary.	
3.4. PREVENTATIVE CARE AND	Benefits shall be at 100% of Scheme tariff and I	DSPs or proferred providers
WELLNESS BENEFITS		Dor's of preferred providers.
3.4.1 Influenza vaccine	1 (one) vaccine per beneficiary per financial year.	
	Children under 2 (two) years of age:	
3.4.2 Pneumonia Programme	- As per the schedule of the Department of Health.	
	Adult group:	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- Twice in a lifetime, with a booster if beneficial	ry is above 65 (sixty-five) years of age.
	- The Scheme in accordance with its protocol, will identify certain high-risk individuals who will be	
	advised to be immunised.	
3.4.3 Travel vaccinations	Bestmed provides cover for certain mandatory t	ravel vaccines for typhoid, yellow fever, tetanus,
	meningitis, hepatitis and cholera from Scheme risk benefits.	
3.4.4 Paediatric immunisations	Paediatric vaccines according to the State recor	mmended programme for babies and children.
3.4.5 Baby growth and development	Children from 0 (zero) up to 2 (two) years of age	9:
assessments	- 3 (three) assessments per year.	
assessments	- Assessments must be conducted at a pharma	acy clinic or by a registered nurse.
	Applicable to all females of childbearing age:	Applicable to all females of childbearing age:
	- Quantity and frequency depending on	- Quantity and frequency depending on product up
	product up to the maximum of R2 000 per	to the maximum of R2 200 per beneficiary per
	beneficiary per financial year, which	financial year, which includes all items classified in
3.4.6 Female contraceptives	includes all items classified in category of	category of female contraceptives.
5.4.0 remaie contraceptives	female contraceptives.	- Intrauterine device (IUD) – insertion (consultation
	- Intrauterine device (IUD) – insertion	and procedure) of the device if done by a Network
	(consultation and procedure) of the device if	gynaecologist or Network GP once every 5 (five)
	done by a Network gynaecologist or	years.
	Network GP once every 5 (five) years.	
3.4.7 Mammogram	Females 40 (forty) years and older - once every	24 (twenty-four) months.
	- Only for tariff code 34100; and	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	<ul> <li>Must be referred by a Rhythm Network GP of Network.</li> </ul>	or a specialist that is part of the Rhythm Specialist
3.4.8 Human Papilloma Virus (HPV) vaccinations	No benefit.	<ul> <li>Females 9 (nine) – 26 (twenty-six) years of age:</li> <li>- 3 (three) vaccinations per beneficiary.</li> <li>- Cervarix/Gardasil shall be funded at Mediscor Reference Price (MRP).</li> </ul>
<b>3.4.9 Prostate Specific Antigen (PSA) test:</b> Tariff codes claimed by pathologists or nappi codes claimed by pharmacies in respect of this benefit are included.	No benefit.	<ul> <li>Males 50 (fifty) years and older:</li> <li>Once every 24 (twenty-four) months per beneficiary.</li> <li>To be done at a DSP urologist or Rhythm Network GP. Urologist/GP consultation paid from the consultation benefit.</li> </ul>
<b>3.4.10 PAP smear:</b> Tariff codes claimed by pathologists or nappi codes claimed by pharmacies in respect of this benefit are included.	<ul> <li>Preventative benefit is subject to:</li> <li>Females 18 (eighteen) years and older.</li> <li>Once every 24 (twenty-four) months per beneficiary for PAP smear tariff code 4566 or 4559.</li> <li>To be done at a DSP gynaecologist or Rhythm Network GP.</li> <li>Consultation fee paid from the available GP consultation benefit or Specialist visits benefit.</li> </ul>	
<b>3.4.11 Tempo programme:</b> Benefits on the Tempo programme can only be accessed when a beneficiary undergoes a lifestyle screening.	<ol> <li>Tempo Lifestyle Screening         Beneficiaries 16 (sixteen) years and older         1 (one) per beneficiary per financial year.         This includes a biometric screening and lifestyle questionnaire that must be completed at Network pharmacy clinics, or onsite at selected Employer groups, or at an accredited Tempo     </li> </ol>	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2		
	biokineticist, or a Tempo GP. Only partici	pating Employer groups which allow onsite screening		
	and nurses onsite, or allow the Scheme t	and nurses onsite, or allow the Scheme to conduct the lifestyle screening at the workplace.		
	Alternatively, Members can obtain the se	rvices from their pharmacy clinics or accredited Tempo		
	biokineticists or nurses.			
	- Beneficiaries must complete a lifestyle so	creening in order to unlock the biokineticist and		
	dietician consultations that form part of the	e Tempo programme benefits.		
	2. Fitness and nutritional interventions ava	ilable to beneficiaries 16 (sixteen) years and older		
	Fitness	Fitness		
	<ul> <li>1 (one) fitness test at a Tempo biokinetic</li> </ul>	- 1 (one) fitness test at a Tempo biokineticist conducted in person; and		
	- 1 (one) follow-up in person or virtual consultation at a Tempo biokineticist to obtain a			
	personalised fitness/exercise plan.			
	Nutrition			
	- 1 (one) nutritional assessment at a Tempo dietician; and			
	<ul> <li>- 1 (one) follow-up in person or virtual consultation at a Tempo dietician to obtain a personalised diet plan.</li> </ul>			
	Benefits shall be at 100% of Scheme tariff at	Benefits shall be at 100% of Scheme tariff at Network		
	Network Providers or DSPs only for the	Providers or DSPs only for the following:		
3.5 MATERNITY BENEFITS	following:	Consultations:		
	Consultations:	<ul> <li>9 (nine) antenatal consultations at either a GP/gynaecologist/midwife.</li> </ul>		

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- 6 (six) antenatal consultations at either a	- 1 (one) post-natal consultation at either a
	GP/ gynaecologist/midwife.	GP/gynaecologist/midwife.
	Ultrasounds:	Ultrasounds:
	- 1 (one) 2D ultrasound scan at 1 <sup>st</sup> (first)	- 1 (one) 2D ultrasound scan at 1 <sup>st</sup> (first) trimester
	trimester (between 10 (ten) to 12 (twelve)	(between 10 (ten) to 12 (twelve) weeks) at a
	weeks) at a gynaecologist/GP/radiologist.	gynaecologist/GP/radiologist.
	- 1 (one) 2D ultrasound scan at 2 <sup>nd</sup> (second)	- 1 (one) 2D ultrasound scan at 2 <sup>nd</sup> (second)
	trimester (between 20 (twenty) to 24	trimester (between 20 (twenty) to 24 (twenty-four)
	(twenty-four) weeks) at a	weeks) at a gynaecologist/GP/radiologist.
	gynaecologist/GP/radiologist.	
		Any item categorised as a maternity supplement can
		be claimed up to a maximum of R139 per claim,
		once a month, for a maximum of 9 (nine) months.
	Optometry benefits are available per beneficiary	v every 24 (twenty-four) months from the date of
	service. Services rendered by the designated or	otical network, Preferred Provider Negotiators (PPN),
	optometrists shall be payable at 100% of contra	cted fee. Services rendered by a non-network provider
3.6 OPTOMETRY BENEFITS	shall be paid at 100% Scheme tariff subject to the	ne maxima indicated.
	Benefits from a PPN optometrist shall be as	Benefits from a PPN optometrist shall be as follows:
	follows:	- Consultations at a network provider: 1 (one) per
	- Consultations: 1 (one) per beneficiary at	beneficiary at 100% of cost
	100% of cost	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- No benefits for spectacle frames or lens or	- Spectacle frames or lens enhancements limited to
	contact lenses	R295
	Benefits from a non-network provider shall be	AND
	as follows:	
	- Consultations: 1 (one) per beneficiary limited	- Lenses: standard lenses (i.e. single vision or bifocal
	to R400	or multifocal lenses) at 100% of cost
	- No benefits for spectacle frames or lens or	OR
	contact lenses	- In lieu of glasses Members can opt for contact
		lenses, limited to R770
	- No Personal Medical Savings Account.	
	- Full cross subsidisation between Members shall apply without an annual limit.	
	- Benefits may be subject to the annual maxin	na for the Member with his Dependant(s) and/or as
3.7 OUT-OF-HOSPITAL BENEFITS	provided for on the benefit.	
	- The Scheme designated health care provide	rs to provide primary healthcare services/day-to-day
	services to Members through the Bestmed F	Rhythm Network. Members may only visit service
	providers registered on the Rhythm Network.	
3.7.1 GP Consultations	Benefits shall be at 100% of Scheme	Benefits shall be at 100% of Scheme tariff/cost* for
Consultations, visits, diagnostic examinations,	tariff/cost* for consultations per family, visits	consultations per family, visits and treatments by
injections with General Practitioners (GPs).	and treatments by GPs registered on the	GPs registered on the Rhythm Network for the
	Rhythm Network for the following:	following:

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.7.2 Pharmacy clinic nurse consultations	<ul> <li>Unlimited medically necessary consultations for basic primary care.</li> <li>Pre-approval is required after the 10th (tenth) visit.</li> <li>Benefits shall be at 100% of Scheme tariff/cost<sup>*</sup> for unlimited primary care nurse consultations (nappi code 981078001) at network pharmacies.</li> </ul>	<ul> <li>Unlimited medically necessary consultations for basic primary care; and</li> <li>Specified minor trauma treatment, including stitches, excision and repair, drainage of abscess and limb cast.</li> <li>No benefit.</li> </ul>
3.7.3 Out-of-network or casualty visits	No benefit, except in respect of PMB conditions.	<ul> <li>Every family qualifies for out-of-network GP and casualty visits:</li> <li>Benefits shall be at 100% of Scheme tariff/cost<sup>*</sup> limited to R1 723 per family per year.</li> <li>All radiology and pathology investigations at the casualty unit, that fall within the primary care radiology and pathology benefit schedule, as well as medicine costs will be included in this limit.</li> <li>In the event where the family elects to utilise State facilities for emergency visits, such emergency visits shall be unlimited, in addition to the benefits to which the family is already entitled.</li> </ul>

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		<ul> <li>The Member shall pay for the visit first and then claim back from the Scheme.</li> <li>Benefits shall only be considered if referred by a</li> </ul>
3.7.4 Specialist visits	<ul> <li>Benefits shall only be considered if referred by</li> <li>a Rhythm Network GP or a specialist</li> <li>registered on the Rhythm Specialist Network</li> <li>or a PPN provider to a specialist on the</li> <li>Rhythm Specialist Network and shall be</li> <li>subject to the following:</li> <li>Pre-approval by the Scheme;</li> <li>The Scheme treatment protocol and</li> <li>clinical funding guidelines (which includes</li> <li>minor procedures done in specialist rooms</li> <li>and all consumable used); and</li> <li>Limited to R2 553 per family per financial</li> <li>year.</li> </ul>	<ul> <li>Rhythm Network GP or a specialist registered on the Rhythm Specialist Network or a PPN provider to a specialist on the Rhythm Specialist Network and shall be subject to the following:</li> <li>Pre-approval by the Scheme;</li> <li>The Scheme treatment protocol and clinical funding guidelines (which includes minor procedures done in specialist rooms and all consumable used); and</li> <li>Benefits shall be at 100% of Scheme tariff limited to the following maxima per financial year:</li> </ul>
3.7.5 Basic and specialised dentistry	Benefits shall be at 100% of Scheme tariff per financial year when clinically appropriate, subject to a designated service provider, the Rhythm Dental Network approved tariff list and conditions, as well as the following provisions:	Benefits shall be at 100% of Scheme tariff when clinically appropriate, subject to a designated service provider, the Rhythm Dental Network approved tariff list and conditions, as well as the following provisions:

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.7.6 Medical aids, apparatus and	<ul> <li>1 (one) consultation for full mouth examination per beneficiary per financial year, subject to the Scheme's list of dental codes;</li> <li>Preventative treatment once per beneficiary per financial year including scaling, polishing treatment and fillings as per protocol;</li> <li>Primary extractions if clinically necessary;</li> <li>No benefits shall apply for dentures; and</li> <li>No benefits shall apply for specialised dentistry.</li> </ul>	<ul> <li>2 (two) consultations for full mouth examination per beneficiary per financial year, subject to the Scheme's list of dental codes;</li> <li>Extractions if clinically necessary;</li> <li>Preventative treatment once every 6 (six) months per beneficiary including scaling and polishing and fluoride treatment;</li> <li>1 (one) set of dentures per family per 24 (twenty- four) months. Benefits shall be subject to the use of accredited dental laboratories; and</li> <li>No benefits shall apply for specialised dentistry.</li> </ul>
3.7.6 Medical aids, apparatus and appliances, including wheelchairs and	No benefit, except in respect of PMB conditions	
hearing aids.		
3.7.7 Supplementary services Benefits include services rendered by physiotherapists, masseurs, chiropractors, osteopaths, orthoptists, audiologists/hearing aid acousticians, occupational therapists, podiatrists/chiropodist, dieticians, speech	No benefit, except in respect of PMB conditions	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
therapists, biokinetics, private nursing (stoma	· · · · ·	
therapy nursing, obtaining of specimen,		
observations and administration of medication,		
immunisations and IV's), psychiatric treatment,		
psychologists, social workers, homeopaths		
and acupuncture.		
3.7.8 Wound care benefit		
Includes dressings and negative pressure	No benefit, except in respect of PMB conditions.	
wound therapy (NPWT) treatment and nursing		
services out of hospital.		
	Standard diagnostic imaging and pathology services requested by a Rhythm Network GP at 100% of	
	Scheme tariff, subject to the following:	
3.7.9 Basic radiology and pathology	- Standard diagnostic imaging according to a list of codes approved by the Scheme; and	
	- Basic pathology according to a list of codes approved by the Scheme and subject to the Bestmed	
	Pathology Network.	
	Benefits shall be payable at 100% of contracted	fee and are applicable to all ages – subject to Pre-
	authorisation:	
3.7.10 MHC Back and Neck Programme	- Applicable to beneficiaries with serious back or neck problems that may require surgery and use of	
	this programme is in lieu of surgery.	
	- Preferred providers, i.e. DBC or Workability clinics.	
	- The Scheme may identify appropriate participants for evaluation at a DBC or Workability clinic.	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	Based on the first assessment, a rehabilitation treatment plan is drawn up and initiated uninterrupted period that will be specified by the provider.	
<b>3.7.11 Rehabilitation after trauma</b> Benefits for rehabilitation shall be aimed at the recovery of impeded vital functions immediately after trauma such as a stroke or heart attack.	•	er the standard of care in the State sector shall be 15.10 of the main rules read with Annexure D.1 of